
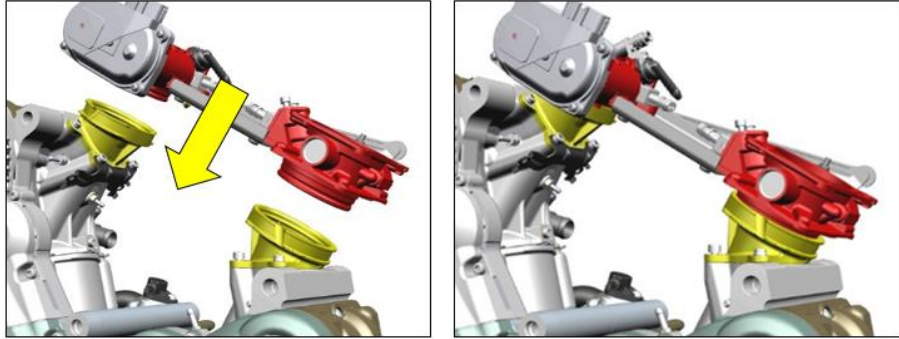

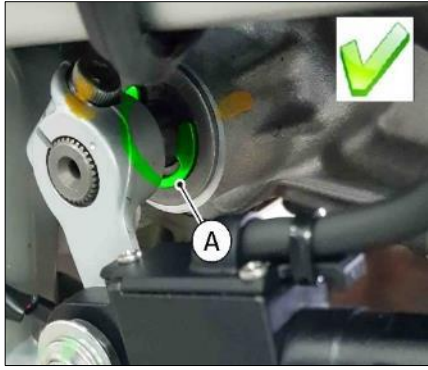








## Tips & Tricks – All Models

no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
1	<p><u>ONLY</u> <u>Monster 821</u> <u>Monster 1200</u> <u>SuperSport</u></p> <p>Possible engine popping sound during deceleration and/or irregular idling</p>	Airbox		<p>We have received some complaints about a possible engine popping sound during deceleration. The performed analyses have shown that this symptom could be caused by an incorrect installation of the throttle bodies in the relevant intake manifolds (possible deformation of the rubber profile).</p> <p>Therefore, if you find any similar symptoms, we kindly ask you to check the correct installation of the Airbox on the motorcycle and that:</p> <ul style="list-style-type: none"><li>- throttle bodies are correctly inserted inside rubber intake manifolds, along the whole perimeter;</li><li>- the rubber profile of the intake manifolds is not deformed.</li><li>- the 2 fastening ties are correctly positioned in the seat on the intake manifolds.</li></ul> <p>Please be reminded that, to make throttle body insertion easier on rubber intake manifolds, the use of silicone lubricant or similar product is absolutely necessary.</p> 
2	<p><u>ONLY</u> <u>Panigale V4</u> <u>(all versions)</u> <u>Streetfighter V4</u> <u>(all versions)</u></p> <p>Introduction gear selector shaft certification</p>	Gear selector		<p>We have received some isolated reports of a possible loss/absence of the <b>snap ring (A)</b> of the gear selector shaft. We would like to inform you that an additional certification on all Desmosedici Stradale engines between snap ring, washer, and crankcase at the outlet of the gear selector shaft has been added along the production line. The first engine serial number with this new certification is ZDM1100WC #001513#.</p> <p>Upon the first workshop service, you are thus invited to check for the presence of the <b>snap ring (A)</b> on all engine serial numbers preceding the one specified above.</p> 





## Tips & Tricks – All Models

no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
3	Motorcycle fastening precautions during transport	Motorcycle transport		<p>We have received some reports of damaged handlebars; the cause was incorrect transport in a van or truck!</p> <p>For correctly fixing the motorcycle, in case of transport, the following precautions must be observed:</p> <ol style="list-style-type: none"> <li>1. Remove all loose objects and accessories;</li> <li>2. Aim the front wheel to the riding position and lock it properly to prevent it from moving;</li> <li>3. Engage the first gear;</li> <li>4. <u>Use anchoring straps/slings and apply them to solid components (e.g. frame) and NOT to handlebar(s) or to components that could break (e.g. handgrips, rear-view mirrors, etc.).</u></li> <li>5. The straps or ropes used must NOT rub against the painted components of the motorcycle;</li> <li>6. The suspensions, if possible, must be in a partially compressed position to allow less movement of the motorcycle with respect to the road surface.</li> </ol>
4	<p><u>ONLY</u> <b>Panigale V4S MY2020</b> <b>Streetfighter V4S</b> <b>MY2020</b></p> <p>Possible noise for rebound limit stop</p>	Öhlins fork		<p>We inform you that in particular conditions, when moving the motorcycle from standstill, you can hear a metallic "clack" sound when the fork is fully extended. This sound is simply due to the fork reaching the upper limit stop. The new fork setting has an increased spring preload, making it easier to reach this condition compared to previous Model Years.</p> <p>You can clearly hear the sound in question by leaving the motorcycle on the side stand and then extending the fork completely by pulling the motorcycle toward you from the handlebars.</p> <p>Since this situation does NOT occur during normal use of the motorcycle, it should not be considered a functional defect and should not lead to disassembly/replacement of any part.</p>
5	<p><u>ONLY</u> <b>models equipped with</b> <b>DQS (Ducati Quick Shift)</b></p> <p>Precautions for a correct use of the DQS (Ducati Quick Shift)</p>	DQS (Ducati Quick Shift)		<p>We have received reports of some complaints about rough shifting with DQS, particularly at low rpm. In other words, rough shifting with uncomfortable torque cuts.</p> <p>We have checked that very often <b>the cause is related to an incorrect chain tensioning</b>, especially after the first settling of the chain which takes place at around 200/300 Km (new motorcycle or chain). We therefore invite you to always check the correct tensioning of the final drive chain before making further analysis.</p> 


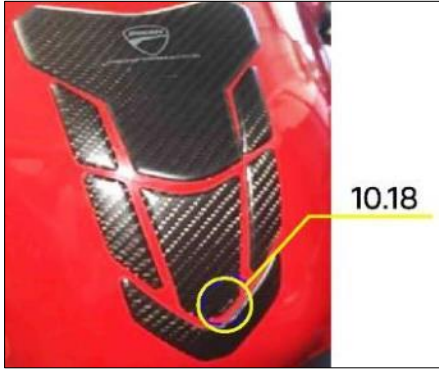




## Tips & Tricks – All Models

no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
7	<p><u>ONLY</u> <u>models equipped with</u> <u>hydraulically controlled</u> <u>clutch lever</u></p> <p>Possible reduction of the clutch fluid level inside its reservoir</p>	Hydraulic clutch control		<p>We received a few claims concerning a reduction of the clutch fluid level inside its reservoir. We would like to inform you that it is not sufficient to carry out the bleeding procedure or top up the clutch fluid inside the reservoir. We suggest, at a preliminary stage, to check:</p> <ul style="list-style-type: none"><li>• the play between the clutch master cylinder and the lever</li><li>• if the clutch pushrod is worn or damaged in the area of contact with the clutch slave cylinder (ball)</li><li>• the condition of the clutch slave cylinder protective diaphragm, which must not be torn.</li></ul> <p>According to our analyses, this phenomenon is due to a DOT4 leakage from the primary seal of the clutch slave cylinder (missing fluid in the reservoir builds up in-between the clutch slave cylinder diaphragms); in some cases, this phenomenon is also accompanied by wear of the clutch pushrod. We therefore ask you to replace the slave cylinder with a new <b>part no. 19540091D</b> featuring a new gasket in order to prevent the phenomenon described above.</p> <p>If the clutch pushrod is damaged as shown in the figure, replace it as well.</p> <div data-bbox="1256 727 1995 1007"></div>


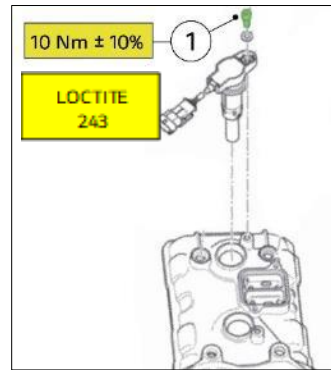


## Tips & Tricks – All Models

no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
8	<p><u>ONLY</u>  <b>Panigale V4</b>  <b>StreetFighter V4</b>  <b>(all model versions)</b></p> <p>Possible detachment of the carbon adhesive protection <b>part no. 97480161A</b> from the fuel tank</p>	<p>Tank carbon adhesive protection <b>part no. 97480161A</b></p>		<p>We have received some reports about the detachment of the carbon adhesive protection from the fuel tank. We inform you that the supplier of the component has introduced improvements to avoid the detachment of the protection, since year of manufacture 2019. The lot and the year of manufacture <b>XX-19 (week-year of manufacture)</b> can be identified on the component, like in the example shown in the figure.</p>  <p>In case you still have in stock some carbon tank protectors produced in 2018 you can still sell them to Customers and install them. Should any anomaly occur on the latter, you can manage the replacement of the protection through an accessory warranty. The spare parts in stock have been reclaimed. In any case, it is essential to follow the accessory instructions ISTR-892 ed.01 published in DCS for the application of the tank protection. The cleaning of the tank surface and the use of the template supplied with the protection are essential for a successful application.</p>
9	<p>Possible formation of a well-marked "band" in correspondence with the central area of the Pirelli Diablo Rosso Corsa II rear tire</p>	<p>Pirelli Diablo Rosso Corsa II rear tire</p>		<p>We have received some isolated reports of the appearance of a "band" in correspondence with the central area of the Pirelli Diablo Rosso Corsa II rear tire.</p> <p>We would like to inform you that, since these are extremely sporty tires with 5 different compound zones at the rear, it can happen that, depending on the type of use of the motorcycle, they wear out in a different way causing the above mentioned phenomenon to occur; sometimes this occurs on the shoulder area, sometimes in the central area but, in general, it is a purely aesthetic phenomenon that does not affect the performance of the tire itself.</p> 





## Tips & Tricks – All Models

no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
10	<p><u>ONLY</u> <u>Panigale V4</u> <u>StreetFighter V4</u> <u>(all model versions)</u></p> <p>Possible engine oil leakage from the water pump drain hole</p>	Water pump		<p>We have received some isolated reports of possible traces of engine oil leaking out of the drain hole of the water pump; the analysis has shown that this phenomenon is due to a possible incorrect installation of the oil seal by the supplier.</p> <p>We inform you that a new re-designed water pump <b>Part no. 24920510H</b> that avoids the phenomenon described above is now available as a spare part . Should you find traces of engine oil in the drain hole of the water pump on engines with serial number prior to the one indicated above, replace the component.</p>
11	<p><u>ONLY</u> <u>Panigale V4</u> <u>StreetFighter V4</u> <u>(all model versions)</u></p> <p>Possible engine power delivery discontinuity</p>	Engine power delivery	-	<p>We have received some isolated reports about a possible engine power delivery discontinuity.</p> <p>Before making further analyses, we would like to ask you to check coil fastening and, in particular, to <u>apply LOCTITE 243</u> along the threading of fastening screws and tighten them to a torque of <b>10 Nm ± 10%</b>.</p> <div data-bbox="1861 679 2190 1050" style="border: 1px solid black; padding: 5px;">  </div>
12	<p><u>ONLY</u> <u>Panigale V2 MY20-21</u> <u>Hypermotard 950 MY19-21</u> <u>Monster 821 MY18-21</u> <u>Monster 1200 MY19-21</u> <u>(all model versions)</u></p> <p>Instrument panel lighting shifts from night to day mode even without any ambient light</p>	Instrument panel	-	<p>We have received some isolated reports about the instrument panel shifting from night to day mode even without any ambient light.</p> <p>If this phenomenon occurs, the instrument panel must be replaced.</p> <p>We would like to inform you that this issue has been analyzed and solved, and that the spare parts in stock have been restored.</p>




## Tips & Tricks – All Models


no.	Symptom	Subject	Photo	Notes and Indications - Corrective action																					
13	<p><u>ONLY</u>  <b>Streetfighter V4</b>  <b>Panigale V4</b>  <b>Superleggera V4</b></p> <p>Instrument panel failed switching on upon Key-ON</p>	Instrument panel	-	<p>We received some isolated reports about instrument panel failed switching on; this phenomenon is due to a damage of the instrument panel power supply circuit caused by power disturbance. Should this phenomenon persist, the component must be replaced. The spare instrument panels have been restored thanks to the introduction of a new circuit avoiding the described symptom.</p> <table border="1"> <thead> <tr> <th>Model</th> <th>Model Year</th> <th>Part no.</th> </tr> </thead> <tbody> <tr> <td>Streetfighter V4</td> <td>20</td> <td>40611781C</td> </tr> <tr> <td>Panigale V4 25° Anniversario 916</td> <td>20</td> <td rowspan="3">40611351I</td> </tr> <tr> <td>Panigale V4</td> <td rowspan="2">18-19</td> </tr> <tr> <td>Panigale V4 S</td> </tr> <tr> <td>Panigale V4 S Corse</td> <td rowspan="4">20</td> <td rowspan="4">40611351H</td> </tr> <tr> <td>Panigale V4</td> </tr> <tr> <td>Panigale V4 S</td> </tr> <tr> <td>Panigale V4 S Corse</td> </tr> <tr> <td>Superleggera V4</td> <td></td> <td></td> </tr> </tbody> </table>	Model	Model Year	Part no.	Streetfighter V4	20	40611781C	Panigale V4 25° Anniversario 916	20	40611351I	Panigale V4	18-19	Panigale V4 S	Panigale V4 S Corse	20	40611351H	Panigale V4	Panigale V4 S	Panigale V4 S Corse	Superleggera V4		
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14	<p><u>ONLY</u>  <b>Diavel Model Year 21</b>  <b>XDiavel Model Year 21</b>  <b>Multistrada 1260</b>  <b>Model Year 18-20</b>  <b>Multistrada 1260 Enduro</b>  <b>Model Year 19-21</b>  <b>Multistrada 950S</b>  <b>Model Year 19-21</b></p> <p>Possible loss of the active key rear cover</p>	Active key Part no. 59810361F		<p>We have received some isolated reports about the possible loss of the rear cover of the active key Part no. 59810361F. Analyses have shown that this phenomenon occurs after repeated opening/closing of the cover itself, resulting in the deterioration of the shell.</p> <p>We would like to inform you that the new rear cover <b>Part no. 4601L831A</b>, avoiding the phenomenon described above, is now available.</p>																					




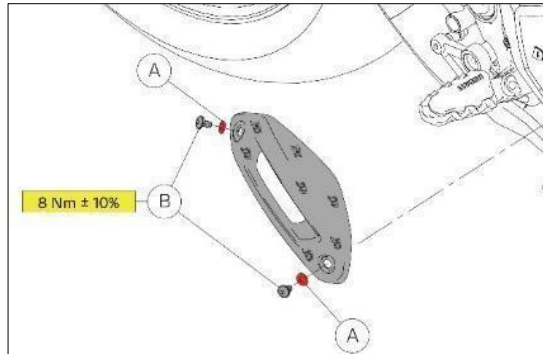
## Tips & Tricks – All Models

no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
14	<p><u>ONLY</u> <u>Panigale V4 S</u> <u>Streetfighter V4 S</u></p> <p>Possible storage of errors:</p> <ul style="list-style-type: none"><li>- C100C shock absorber rebound - Open circuit</li><li>- C1009 shock absorber compression - Open circuit</li></ul>	Öhlins monoshock	-	<p>We have received some reports of the following errors being stored:</p> <ul style="list-style-type: none"><li>- <b>C100C: shock absorber rebound - Open circuit;</b></li><li>- <b>C1009: shock absorber compression - Open circuit.</b></li></ul> <p>If any of the above errors are detected, please carry out the following test to confirm the need for replacement of the Öhlins rear monoshock:</p> <ol style="list-style-type: none"><li>1) Swap the connections of the compression and rebound stepper motors;</li><li>2) Delete any errors stored;</li><li>3) Perform a Global Scan and determine if a new error code for the rear shock damping is validated</li><li>4) If it is so, change the rear monoshock.</li></ol>
15	<p><u>ONLY</u> <u>Panigale V4 MY21</u> <u>Streetfighter V4 MY21</u></p> <p>Precautions for installing Akrapovič titanium racing full exhaust system</p>	Akrapovič titanium racing full exhaust		<p>Please note that when installing the Akrapovič titanium racing full exhaust system, <u>ONLY for the specified models</u>, it is NOT necessary to remove the canister filter and the purge valve. If they need to be removed, error <b>P0444 "purge valve open"</b> will be stored in the engine ECU and the <b>MIL</b> warning light will be displayed on the instrument panel.</p> <p>The Ducati Performance assembly instructions have been updated.</p>



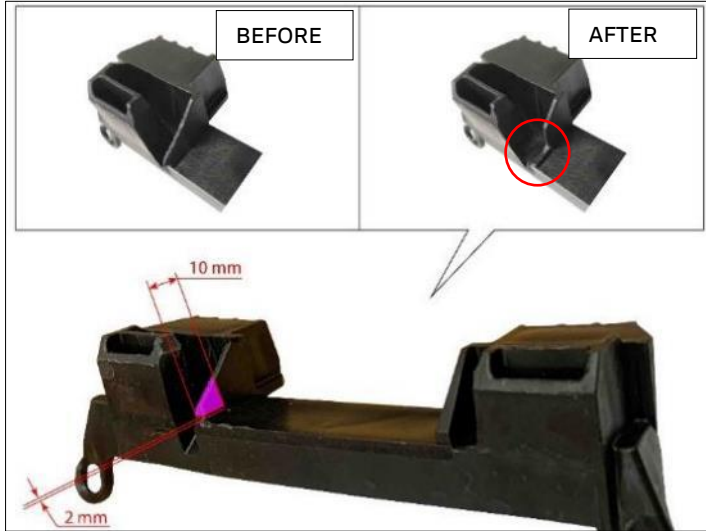
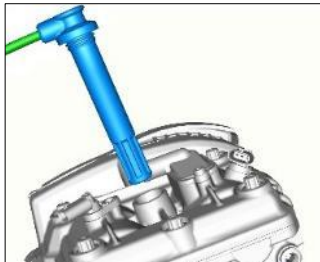



no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
1	<p><u>ONLY</u> <u>Diavel Lamborghini</u></p> <p>Possible indentation of RH and/or LH outer cover of the air conveyor</p>	RH and LH air conveyor covers		<p>We have received some isolated reports about a possible indentation of the RH and/or LH outer cover of the air conveyor.</p> <p>To avoid this phenomenon, it is necessary to position <b>washer (1)</b> 4x14x1 Part no. 85240171A between <b>outer cover (2)</b> and carbon air <b>conveyor (3)</b> in the upper fixing point, as shown in the figure.</p> 



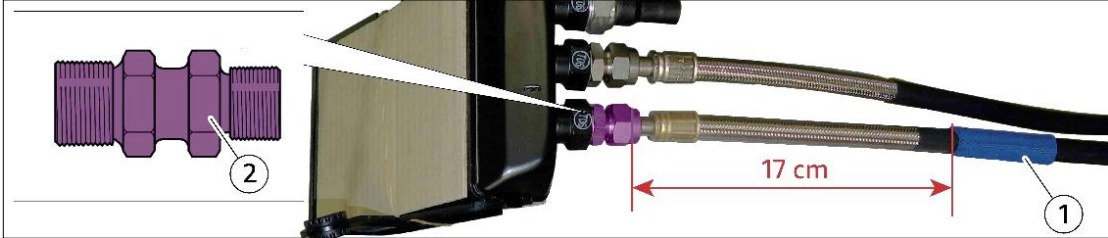


no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
1	<p style="text-align: center;"><u>ONLY</u> <u>Hypermotard 950</u></p> <p>Possible engine hard starting and/or erratic idling</p>	Engine	-	<p>We have been informed about possible engine starting issues and/or erratic idling.</p> <p>Connect the DDS2.0 diagnosis instrument to the motorcycle and:</p> <ol style="list-style-type: none"> <li>1) if the following errors are present: <ul style="list-style-type: none"> <li>- <b>Error P2303</b> "horizontal cylinder coil control, open circuit or short-circuit to ground"</li> <li>- <b>Error P2300</b> "vertical cylinder coil control, open circuit or short-circuit to ground"</li> </ul> carry out a coil activation test and proceed with the replacement <u>only</u> in case of a malfunction (always fill in a <b>Youtech</b> service request) </li> <li>2) in case of no errors stored in memory, fill in a <b>Youtech</b> service request and attach the recording of the following parameters (at idling rpm, from cold to fan switch-on): <ul style="list-style-type: none"> <li>- Injection time correction of horizontal and vertical cylinders (from lambda sensor)</li> <li>- Horizontal and vertical cylinder ignition advance</li> <li>- Vertical and horizontal cylinder injector injection time</li> <li>- Engine speed and engine temperature</li> <li>- A/F offset adaptive parameter for horizontal and vertical cylinders</li> <li>- Air mass flow in the horizontal and vertical cylinders</li> <li>- MAP pressure sensor for horizontal and vertical cylinders</li> <li>- TPS Sensor</li> <li>- Absolute percentage of throttle opening</li> </ul> </li> </ol> <p>We also suggest you inspect the intake nipple pipe union connections to MAP sensor and perform a coil activation test with a possible attempt to replace the coil on the cylinder with negative air/fuel adaptive parameter values (close to or higher than 1mg/tdc).</p>
2	Update of the assembly instructions for the carbon horizontal manifold heat guard kit part no. <b>96980251A</b>	carbon horizontal manifold heat guard kit part no. <b>96980251A</b>		<p>We inform you that the assembly instructions for the carbon horizontal manifold heat guard kit by Ducati Performance part no. 96980251A have been updated. In particular, in order to install the part, <u>you must reuse the 2 washers (A) present on the original heat guard.</u></p> <p>Please always comply with the tightening torque of the 2 screws M6x12 (B) of <b>8 Nm ± 10%.</b></p> 


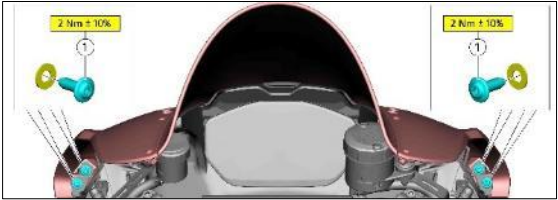






no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
1	<p><u>ONLY</u> <u>Multistrada 1260</u> <u>(all model versions)</u></p> <p>Possible wrong coupling between rider's seat lower riser and RH side body panel in "high seat" configuration</p>	Rider seat	 	<p>When mounting the rider seat in "high configuration", an excessive gap can be seen between the lower trim and the RH side panel. This is due to interference between the central riser and its support. To avoid such interference and therefore improve the coupling between the rider seat and the side panel, it is necessary to:</p> <ol style="list-style-type: none"> <li>1) Remove the center riser from the seat;</li> <li>2) Working on the RH side support, remove the excess material with a cutter, as shown in the figure.</li> <li>3) Reinstall the center riser to the seat.</li> </ol> 
2	<p><u>ONLY</u> <u>Multistrada 950</u> <u>(all versions)</u></p> <p>Assembly precautions for spark plug cables</p>	Spark plug cables		<p>We have received a few isolated reports of motorcycle downtime due to the detachment of the spark plug cable. We remind you to check the correct assembly of the spark plug cables during the pre-delivery operations and, anyway, before the motorcycle is delivered to the Customer.</p> <p>For correct fitting of spark plug cables, it is necessary to:</p> <ol style="list-style-type: none"> <li>1) Apply Fluorocarbon Gel 880 high viscosity silicone grease in the areas subject to friction during cable insertion on spark plugs. <u>Use as much product as necessary to duly carry out this operation.</u></li> <li>2) Manually insert spark plug cables on the relevant spark plugs by turning the caps to facilitate insertion and making sure they are fully inserted.</li> </ol> 



no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
3	<p><u>ONLY</u>  <b>Multistrada 950 MY 17-20</b>  <b>Multistrada 1200 MY 15-17</b>  <b>Multistrada 1260 MY 18-20</b>  <b>(all model versions)</b></p> <p>Possible superficial damage to the oil cooler return pipe</p>	Oil cooler pipes		<p>We have received some isolated reports of possible surface damage to the oil cooler return pipe due to rubbing with the top of the coolant radiator, over time. <u>This phenomenon is purely aesthetic and does not affect the correct operation of the system.</u> We inform you that for the models:</p> <p>a) <b>Multistrada 1260:</b>  starting from the frame number ZDMAC03AAAKB011354 (on 27/05/2019) the <b>anti-abrasion sheath (1)</b> part no. <b>4601H701A</b> has been introduced on the oil cooler return pipe, positioned at a distance of <b>17 cm</b> measured from the upper end of the fitting. (This solution is also applicable to all Multistrada 1200 versions Model Year 2015-2017).</p>  <p>b) <b>Multistrada 950:</b></p> <ul style="list-style-type: none"> <li>- starting from the frame number ZDMAD00AAKB002259 (on 10/05/2019) the <b>anti-abrasion sheath (1)</b> part no. <b>4601H701A</b> has been introduced on the oil cooler return pipe, positioned at a distance of <b>17 cm</b> measured from the upper end of the fitting;</li> <li>- starting from the frame number ZDMAD00AALB005691 (on 12/03/2020) the longer fitting (2) part no. <b>81510391A</b> has been introduced at the oil return pipe outlet from the cooler.</li> </ul>  <p>We ask you to always check the condition of the oil cooler return pipe, and to replace it <b>ONLY</b> if the rubber sheath is damaged and the metallic braided hose can be seen. Follow the assembly notes indicated above according to the reference model. The spare part catalogue has been updated.</p>

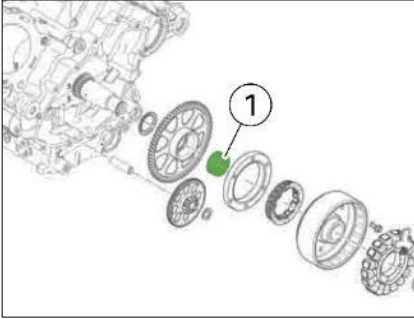



no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
1	<p><u>ONLY</u> <u>Panigale V2</u></p> <p>Precautions during PDI: installation of the side half-fairings</p>	Side half fairings		<p>We received some isolated claims about the possible breakage of the top fastener retaining the LH side half-fairing to the headlight fairing.</p> <p>During PDI and whenever removing the side half-fairings, we remind you to pay utmost attention to the tightening of the <b>2 screws M5x0.8 (1)</b> retaining the upper LH and RH half-fairings to the headlight fairing; always comply with the specified tightening torque of <b>2 Nm ± 10%</b>.</p> 
2	<p><u>ONLY</u> <u>Panigale V4</u></p> <p>Precautions during PDI: installation of the balancing weights on the handlebar</p>	Handlebar counterweights		<p>We received some isolated claims about the possible triggering of a longitudinal crack on the handlebar, on balancing weight side. Our laboratory analyses found that said crack is due to an excessive tightening torque applied when installing the balancing weights.</p> <p>When installing balancing weights on the handlebar, please comply with the tightening torque specified for the M6x55 screw of <b>8 Nm ± 10%</b>, as indicated on the bulletin introducing the model and on the Workshop Manual.</p> 
3	<p><u>ONLY</u> <u>Panigale V4</u> <u>(all versions)</u> <u>Panigale V2</u></p> <p>Assembly precautions for Carbon number plate holder kit <b>part no. 97380921A</b></p>	Carbon number plate holder kit <b>part no. 97380921A</b>		<p>We kindly inform you that <u>ONLY</u> when installing the carbon number plate holder kit part no. 97380921A to a Panigale V2 model, it is necessary to purchase wiring <b>part no. 5101H931A</b> to connect the number plate holder connector to motorcycle rear wiring harness connector.</p> <p>We also inform you that the new carbon number plate holder kit <b>part no. 97381161AA</b> is now available. It is specific for Panigale V2 and Streetfighter V4 and will include the above-mentioned wiring.</p> 



## Tips & Tricks – Panigale Family





no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
4	<p><u>ONLY</u> <b>Panigale V4</b></p> <p>Starting system update</p>	Starting system	-	<p>To ensure a better starting operation of the engine, we inform you that from engine serial number:</p> <ul style="list-style-type: none"> <li>- ZDM1100W4#<b>007612</b># for EUR version,</li> <li>- AGNK<b>007652</b> for CAL version,</li> </ul> <p>the <b>roller bearing (1)</b> has been introduced instead of the bushing.</p> <p>Please, note that the spare part catalogue has been updated.</p> 
5	<p><u>ONLY</u> <b>Panigale V2</b></p> <p>Validation of error C111A - Parking light [Short-circuit to positive or Open circuit].</p>	Number plate holder	-	<p>We are receiving some reports about the validation of error <b>C111A - Parking light [Short-circuit to positive or Open circuit]</b>.</p> <p><u>It was found from all Youtech requests that</u> the cause of the error validation was the installation of a NON GENUINE aftermarket number plate holder.</p> <p>We therefore ask you to <b>verify the presence of any NON GENUINE accessories before opening a Youtech request</b>; the electrical diagnosis on the Panigale V2 is particularly sensitive to variations in electrical absorption that may occur with the installation of non-genuine aftermarket number plate holders.</p>
6	<p><u>ONLY</u> <b>Panigale V4</b></p> <p>Possible surface defects on the lines connecting fluid reservoirs to front/rear brake master cylinder and clutch master cylinder</p>	Lines connecting fluid reservoirs to front/rear brake master cylinder and clutch master cylinder		<p>We have received some reports about a possible surface defect on the lines connecting fluid reservoirs to front/rear brake master cylinder and clutch master cylinder, respectively, due to a defective supply lot. This is a purely aesthetic defect that does not affect the correct operation of the front brake system and the clutch system.</p> <p>Proceed with the replacement of the line having the surface defect only in case of complaint by the Customer.</p> <p>We inform you that the first frame number with conforming lines is <b>ZMDMA04AALB011848</b>; the parts in stock have been reclaimed.</p>





## Tips & Tricks – Panigale Family

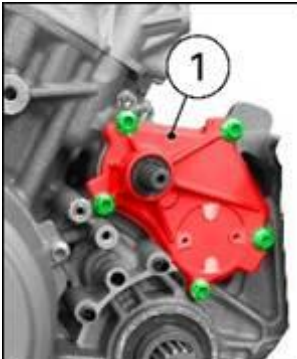




no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
7	<p><u>ONLY</u> <b>Superleggera V4</b></p> <p>Precautions for use of the motorcycle canvas</p>	Motorcycle canvas		<p>The first Superleggera V4 were delivered with the motorcycle canvas dedicated to motorcycle exclusive use in "racing" configuration (without rear-view mirrors and number plate holder assembly). Please, be informed that we have developed an additional motorcycle canvas, part no. 91910611AA, that can be used for motorcycle "road" configuration (with rear-view mirrors and number plate holder assembly installed); this canvas will be shipped FOC as standard to the Dealers where the first motorcycles were delivered and will be added to the kit coming with all the motorcycles manufactured starting from September 2020.</p> <p><u>Please, contact the Customers who have NOT received the motorcycle canvas for "road" configuration, to be able to schedule delivery.</u></p>
8	<p><u>ONLY</u> <b>Panigale V2</b></p> <p>Possible fluid leaks from steering damper</p>	Sachs steering damper		<p>We have received some isolated reports of a possible oil seepage from Sachs steering damper due to an error in the production process of the supplier. The seepage does not affect the operation of the damper. The first compliant lot number marked on the component is "<b>Sachs 06-2020</b>" (06 = week = week of the year 2020). Please, be informed that compliant steering dampers have been installed starting from frame number <b>ZDMHAATWXLB001580</b> and that the spare parts in stock have been reclaimed (component Part no. is 36420101A).</p> <p>In the event of oil seepage from the steering damper, fill in a <b>Youtech</b> request and attach a picture of the component. Your Service Area Manager will inform you about the possible replacement of the component under warranty; in this case, use the operation <b>2-999-155 (2LU – 12 minutes)</b> present on the flat rate tables.</p>
9	<p><u>ONLY</u> <b>Panigale V4</b></p> <p>Possible flashing of low fuel light</p>	Low fuel warning light	-	<p>We have received some isolated claims about the flashing of low fuel light; this phenomenon is due to an electric problem of the thermistor resulting in the validation of <b>Error P0460 – Fuel level sensor [Short circuit to positive or Open circuit]</b>.</p> <p>Please, fill in a <b>Youtech</b> service request and then replace the component by ordering a new spare one Part no. 69928751A.</p>




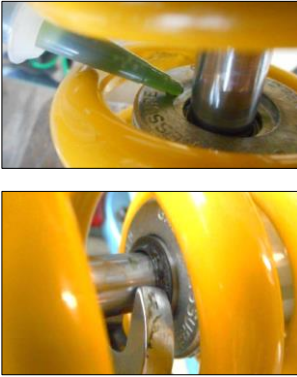


no.	Symptom	Subject	Photo	Notes and Indications - Corrective action																						
10	<p><u>ONLY</u> <u>Panigale V4</u> <u>(all versions)</u></p> <p>Possible failure to display gears on the instrument panel and validation of error P0916 - Gear sensor [Short-circuit to ground or Open Circuit]</p>	Gear sensor	<p style="text-align: center;"><b>Hirschmann</b></p>  <p style="text-align: center;"><b>Novotechnik</b></p> 	<p>We have received some reports about the failure to display the gear engaged on the instrument panel and the validation of the error <b>P0916 - Gear Sensor</b> [Short-circuit to ground or Open Circuit]. Based on the analyses carried out, this phenomenon is due to an overheating of the gear sensor.</p> <p>Two types of gear sensors have been installed on the Panigale V4 family, depending on the Model Year (suppliers: Hirschmann and Novotechnik), which differ both for the type of wiring and the magnet placed inside the selector drum. <u>The two gear sensors are NOT interchangeable at all.</u></p> <p>For the motorcycles featuring the Novotechnik gear sensor, a new stronger sensor is available as a spare part, which avoids the phenomenon described above. For the motorcycles featuring the Hirschmann gear sensor, refer to CR200 (SRV-TSB-20-012 bulletin). We therefore invite you to first check the type of sensor installed on the motorcycle and then, as a corrective action, follow the table below.</p> <table border="1" data-bbox="1050 699 2201 1050"> <thead> <tr> <th>Models</th> <th>Model Year</th> <th>Gear sensor</th> <th>Part no.</th> <th>Corrective action</th> </tr> </thead> <tbody> <tr> <td>Panigale V4 S/STD DMH production</td> <td>2018-2019</td> <td>Novotechnik</td> <td>55243522A</td> <td>Order the new gear sensor <b>part no. 55244421A</b> as spare part</td> </tr> <tr> <td>Panigale V4 R DMH production</td> <td>2019-2020</td> <td rowspan="2">Hirschmann</td> <td rowspan="2">55243941A</td> <td rowspan="2"><b>CR200</b> <b>SRV-TSB-20-012</b></td> </tr> <tr> <td>Panigale V4 S/STD DMH and DMT production</td> <td>2020</td> </tr> <tr> <td>Panigale V4 S/STD DMH-DMT production</td> <td>2021</td> <td>Novotechnik</td> <td>55244421A</td> <td>NOT necessary</td> </tr> </tbody> </table>	Models	Model Year	Gear sensor	Part no.	Corrective action	Panigale V4 S/STD DMH production	2018-2019	Novotechnik	55243522A	Order the new gear sensor <b>part no. 55244421A</b> as spare part	Panigale V4 R DMH production	2019-2020	Hirschmann	55243941A	<b>CR200</b> <b>SRV-TSB-20-012</b>	Panigale V4 S/STD DMH and DMT production	2020	Panigale V4 S/STD DMH-DMT production	2021	Novotechnik	55244421A	NOT necessary
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no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
11	<p style="text-align: center;"><u>ONLY</u> <b>959 Panigale</b> <b>(all versions)</b></p> <p>Possible hardening of gear shift control with difficulty in shifting gears when hot</p>	Gear selector	-	<p>We have received some isolated reports about a possible hardening of the gear shift when hot with consequent difficult selection of gear ratios. Based on the analyses carried out, this phenomenon could be due to a hardening between the gearbox sensor magnet plastic support and the relevant seat inside the cover.</p> <p>You are kindly asked to carry out the following operations:</p> <ol style="list-style-type: none"> <li>1) Remove the <b>gear shift cover (1)</b> on motorcycle LH side;</li> <li>2) Check for the presence of <b>shim (2)</b>;</li> <li>3) Mill the end face of the plastic cage for the selector magnet (3) shorter by 0.1 mm maximum and the outer curved edge where it enters the bore of the cover by 0.1 mm maximum, <u>or</u> mill the internal <b>surface (4)</b> of the cover highlighted in the figure and remove 0.1 mm maximum of material from the end and bore of the recess. Ensure the orientation of the magnet is not changed on the shift selector or the gear position will not be able to be determined by the sensor.</li> </ol> <div style="display: flex; justify-content: space-around; margin-top: 10px;">    </div>



no.	Symptom	Subject	Photo	Notes and Indications - Corrective action									
12	<p><u>ONLY Panigale V2 (OEM, EUR and USA versions)</u></p> <p>New calibration for improved handling</p>	Handling improvement	-	<p>Please note that a new engine calibration is available for improved power delivery and hot start. The new calibration will not be proposed automatically but <u>should be installed only in case of Customer complaint</u>. Before and after the installation of the new calibration, it is necessary to make a LOG, from cold engine to hot engine, of the following parameters (select them from ECU self-diagnosis - parameters - new favorite list):</p> <p>HOR A/F self-learning, VER A/F self-learning, HOR lambda correction and VER lambda correction, engine speed [rpm], MAF target, engine temperature, atmospheric pressure, HOR MAP, VER MAP and Purge valve - PWM.</p> <p>Below are the passwords depending on the specific country version:</p> <table border="1" data-bbox="1048 576 2206 683"> <thead> <tr> <th>Calibrating</th> <th>OEM country versions</th> <th>Password</th> </tr> </thead> <tbody> <tr> <td>D2D1IU11GABAAI1</td> <td>EUR + GBR + JAP + AUS + ROK2</td> <td>PANV2TESTEUR</td> </tr> <tr> <td>D2D1IU11GABBAI1</td> <td>USA + Canada</td> <td>PANV2TESTUS</td> </tr> </tbody> </table>	Calibrating	OEM country versions	Password	D2D1IU11GABAAI1	EUR + GBR + JAP + AUS + ROK2	PANV2TESTEUR	D2D1IU11GABBAI1	USA + Canada	PANV2TESTUS
Calibrating	OEM country versions	Password											
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D2D1IU11GABBAI1	USA + Canada	PANV2TESTUS											
13	<p><u>ONLY Superleggera V4</u></p> <p>Possible mismatch between the silencer covers and the side half fairings if the complete Akrapovic racing titanium exhaust system is installed</p>	Coupling of the silencer cover and side half fairings		<p>We have received some isolated reports about an incorrect coupling between the silencer covers and the side half fairings in case the complete Akrapovic racing titanium exhaust system, supplied with the motorcycle, is installed. In fact, it is possible to find a misalignment between the mounting holes of the components.</p> <p>To improve this coupling, it is possible to slot-drill the 4 mounting holes of the silencer covers by using a column drill with a <u>6 mm drill bit</u> and setting a high rotation speed to prevent the fiber from flaking off.</p> 									
14	<p><u>ONLY Panigale V2</u></p> <p>Possible popping out of the dust seal on the Sachs rear shock absorber buffer support plug</p>	Sachs rear shock absorber		<p>We have received some isolated reports about the possible popping out of the dust seal on the rear shock absorber buffer support plug. <u>Do NOT replace the rear shock absorber.</u></p> <p>To avoid the phenomenon described above it is necessary to:</p> <ul style="list-style-type: none"> <li>- apply a few drops of <b>LOCTITE 638</b> on the plug, at the dust seal seat;</li> <li>- place the dust seal on the plug using an open-end wrench and hold it for a few seconds;</li> <li>- carefully clean any residues of LOCTITE 638 that may have fallen accidentally on the rod and on any other surface.</li> </ul> <p>Please note that the supplier, Sachs, has introduced LOCTITE 638 during the assembly stage from <u>week 29-2020</u> (this information can be found on the sticker on the shock absorber body).</p> 									



no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
15	Possible switching on of OBD warning light on instrument panel	Engine ECU connector		<p>We have received reports concerning the switching on of the OBD warning light on the instrument panel and error validation:</p> <ul style="list-style-type: none"> <li>• P2100 ATT injection control unit, Front bank ETC electronic throttle motor power stage (Cyl 1-2) [Open circuit]</li> <li>• P210A ATT injection control unit, Rear bank ETC electronic throttle motor power stage (Cyl 3-4) [Open circuit]</li> </ul> <p>If your motorcycle is in these conditions, we ask you to check the status of the engine ECU connector as there may be moisture inside it and to fill out a <b>Youtech</b> service request attaching photos of the connector and specifying if the motorcycle has been washed with a pressure washer (with or without side fairings).</p>
16	<p><u>ONLY Panigale V2</u></p> <p>Possible contact of Sachs rear shock absorber reservoir with vertical head manifold heat guard</p>	Sachs rear shock absorber reservoir		<p>We would like to inform you that starting from the frame number <b>ZDMHAATW2MB003762</b>, a spacer and a Teflon anti-rotation washer have been introduced at the front fixing screw of the shock absorber to prevent possible contact between the rear shock absorber reservoir and the vertical head manifold head guard. The contact results in a cosmetic defect only.</p> <p>In case of complaints from the Customer, it is possible to proceed with the installation of spacer <b>part no. 7111D981AA (A)</b> and washer <b>part no. 7131E352A (B)</b>, as shown in the figure.</p> <p>We remind you to always apply the screw <b>M10x45 (1)</b> with Shell GADUS S2 V220 AD 2 grease and to tighten the screw to the new torque of <b>47 Nm</b> (the previous tightening torque was 45 Nm).</p> <p>The components will be available in the coming weeks.</p>



## Tips & Tricks – Panigale Family

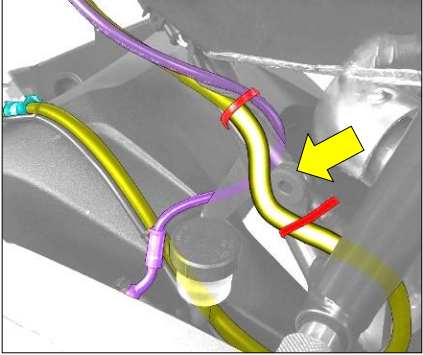
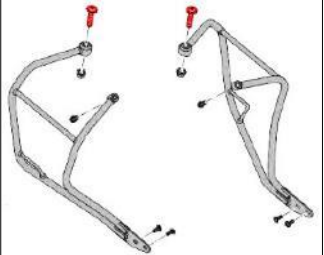









no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
17	<p><u>ONLY</u> <b>Panigale V4R</b></p> <p>Introduction of clutch housing with deep anodizing</p>	Clutch housing		<p>We have received some isolated reports of possible clutch slipping, due to clutch housing indentation, which does not allow the drive and driven plates to come back into contact with each other correctly. This phenomenon depends on the use of the motorcycle and the user, therefore for racing use we suggest replacing the plates approximately every 5000km,.</p> <p>We would like to inform you that the new clutch housing with deep anodizing <b>part no. 19810671C</b>, replacing the natural grey one, is available as a spare part; this treatment improves the reliability of the clutch housing reducing the damaging of the drive plates on its contact surface.</p>
18	<p><u>ONLY</u> <b>Panigale V4 MY21</b></p> <p>Error "P0919 - Gear sensor plausibility" with MIL warning light turning on and/or failed display of the engaged gear on the instrument panel</p>	Error "P0919 - Gear sensor plausibility"	-	<p>If the error "P0919 - Gear sensor plausibility" occurs, <b><u>do NOT replace the gear sensor.</u></b></p> <p>It is necessary to check that the engine control unit software version is updated, then access the "Settings" section and activate the "<b><u>Reset of the final drive adaptive parameters</u></b>".</p> <div data-bbox="1765 683 2213 1050" style="border: 1px solid black; padding: 5px;"> <ul style="list-style-type: none"> <li>CCP Enabling/Disabling</li> <li>DQS adaptives reset</li> <li>Idle control adaptives reset</li> <li>Idle speed engine operation mode</li> <li>Knock sensor adaptives reset</li> <li>Reset gears</li> <li style="border: 2px solid red; padding: 2px;"><b>Reset of the transmission adaptive values</b></li> </ul> </div>



## Tips & Tricks – Scrambler Family


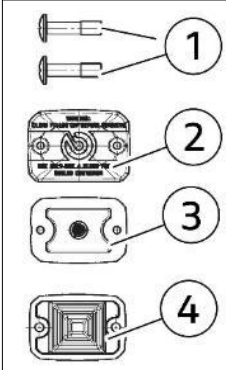
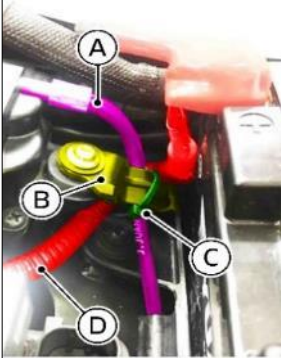



no.	Symptom	Subject	Photo	Notes and Indications - Corrective action				
1	<p><u>ONLY Scrambler 800 (all model versions and MY, excluding Desert Sled model version)</u></p> <p>Precautions when routing the rear brake caliper hose</p>	Rear brake hose	-	<p>We have found that sometimes, during maintenance operations, the rear brake caliper hose is not correctly positioned along the frame due to incorrect installation by the technician during service.</p> <p>Make sure that the rear brake caliper hose (yellow), passes outside the left side cover mounting bracket with respect to the motorcycle centerline and is fixed with the two self-locking ties (red) as shown in the figure.</p> <p>The operation of inspection and possible repositioning is very simple and involves the disassembly of the left side cover only.</p> 				
2	<p><u>ONLY Scrambler 1100 (all model versions)</u></p> <p>Assembly precautions for Bracket accessory kit for side panniers <b>part no. 96781361A</b></p>	Bracket accessory kit for side panniers <b>part no. 96781361A</b>		<p>Due to a supply error, you may find brackets for soft side bags inside the accessory kit and the presence of a pair of non-compliant M10X45 screws as they are partially threaded instead of completely threaded, as shown in the figure.</p> <p>We ask you to always check that all the kit components are present and correct before installing them and, if the screws are not correct, order the 2 screws M10X45 <b>part no. 77242713C</b> (the parts in stock have been reclaimed).</p> <table border="1" data-bbox="1167 895 2051 1098"> <thead> <tr> <th data-bbox="1167 895 1608 938">NON-COMPLIANT Screw M10X45</th> <th data-bbox="1608 895 2051 938">COMPLIANT Screw M10X45</th> </tr> </thead> <tbody> <tr> <td data-bbox="1167 938 1608 1098">  </td> <td data-bbox="1608 938 2051 1098">  </td> </tr> </tbody> </table> <p>We would also like to inform you that there is a label on the kit box, and at the top right it bears numbers indicating the progressive number and the year of manufacture. The kits that may include the 2 non-compliant M10X45 screws and therefore need to be inspected before proceeding with the installation are numbers "19053" and "19064".</p> 	NON-COMPLIANT Screw M10X45	COMPLIANT Screw M10X45		
NON-COMPLIANT Screw M10X45	COMPLIANT Screw M10X45							
								

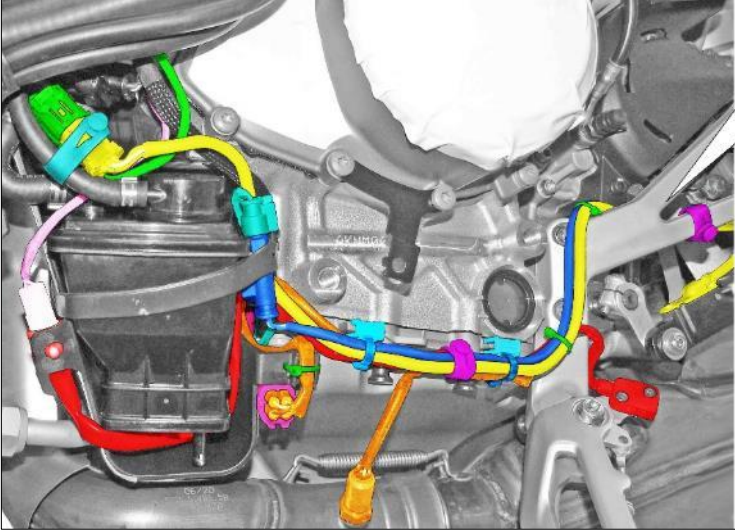
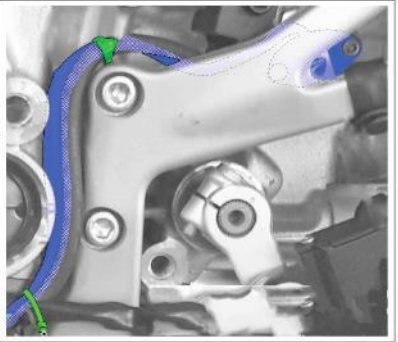
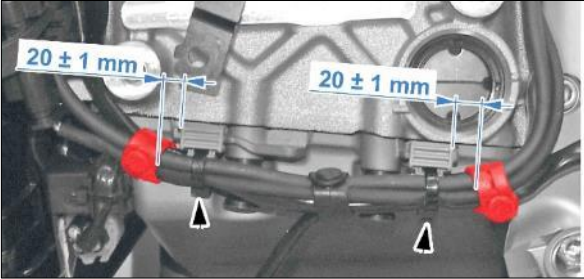



## Tips & Tricks – Scrambler Family



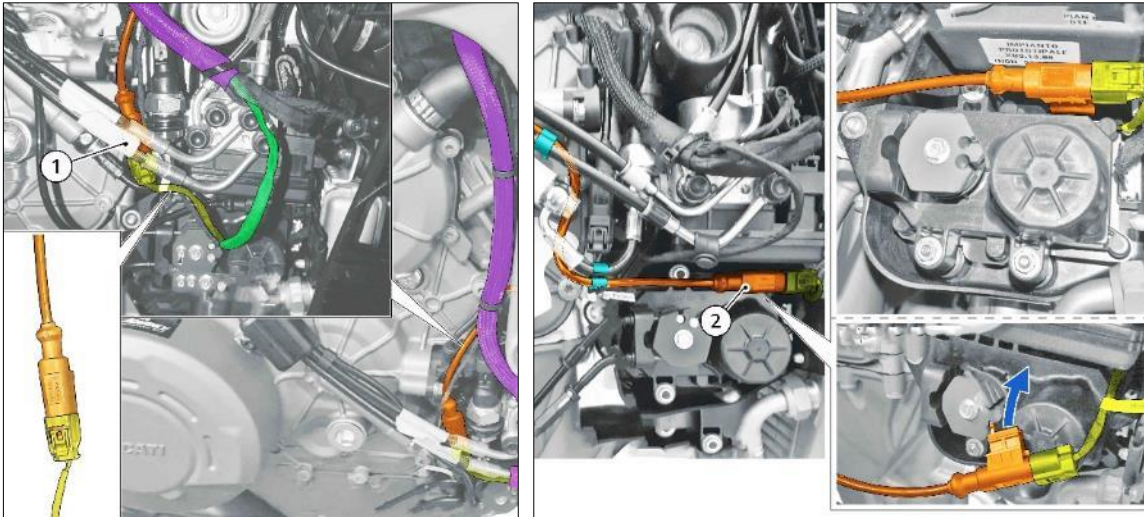


no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
3	<p><u>ONLY</u>  <u>Scrambler Desert Sled</u>  <u>Scrambler ICON</u>  <u>Scrambler Full Throttle</u>  <u>Model Year 2019 - 2020</u></p> <p>Possible brake fluid leaks from reservoir cover</p>	Front brake fluid reservoir		<p>We inform you that in case of complaints from Customers about a possible oozing out of front brake fluid from the relevant reservoir, This condition does not affect the operation of the brake system. it is possible to order the following kit part no. 89340331A as spare part to avoid the symptom in question.</p> <p>The kit part no. 89340331A includes:</p> <ul style="list-style-type: none"> <li>• 2 screws (1)</li> <li>• Cover (2)</li> <li>• Membrane (3)</li> <li>• Baffle (3)</li> </ul> 
4	<p><u>ONLY</u>  <u>Scrambler 1100</u>  <u>Model Year 2020</u>  <u>(all model versions)</u></p> <p>Precautions during PDI: installation of the battery on the vehicle</p>	Battery assembly	-	<p>During the installation of the battery on the vehicle and, in any case, when the motorcycle first comes to the workshop for a service, we ask you to always check the correct positioning of the <b>exhaust butterfly valve cable (A)</b> under the <b>retainer (B)</b> and the presence of the <b>self-locking tie (C)</b>.</p> <p>Make sure the <b>motorcycle positive cable (D)</b> is positioned under the <b>exhaust butterfly valve cable (A)</b>.</p> 
5	<p><u>ONLY</u>  <u>Scrambler 1100 PRO</u>  <u>(all versions)</u></p> <p>Irregular operation at idle speed and engine power loss</p>	Vertical cylinder LH spark plug cable	-	<p>As a result of continuous quality tests on the product, we have found a possible irregular operation at idle speed and engine power loss. This phenomenon is due to a settling of the vertical cylinder LH spark plug cable on the coil caused by the contact with the fitting of the oil return pipe from cooler (visible on motorcycle RH side). The MIL light does not come on.</p> <p>We ask you to always check the conditions of vertical cylinder LH spark plug cable and to apply the protective sheath Part no. 4601C581A (cut in half and secured in place with two small self-locking ties) on the fitting of the oil return pipe from cooler to avoid the above-described phenomenon.</p> 



no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
1	Updated layout of motorcycle wiring	Wiring	-	<p>We would like to inform you that the layout of the side stand cable - gear sensor cable - Ducati Quick Shift cable - lambda sensor cable and of the gear sensor connector and cable at the lower crankcase, on the left side of the motorcycle (as shown in the figure) has been updated starting from frame number ZDMFA00AALB003932.</p>   <p>Before installing the wiring cover, apply two L=39mm button ties respecting the dimensions shown in the figure:</p>   <p>We ask you to respect the new layout of the cables and the gear sensor connector in case of servicing of the mentioned parts.</p>





no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
2	Interference between gearchange lever and side stand	Gearchange lever/side stand		<p>As a result of continuous quality tests on the product, we have found a slight interference between the gear shift control lever and the side stand. This contact is very slight, does not give rise to functional or aesthetic problems and can only occur in the overtravel phase, when engaging the first gear.</p> <p>We inform you that no corrective actions are available so far.</p>
3	Assembly precautions for the complete titanium exhaust system <b>part no. 96481652AA</b>	Complete titanium exhaust system <b>part no. 96481652AA</b>		<p>We have received some isolated reports of vehicle speed limitation at values below 50 km/h due to the excessive traction control (DTC) intervention resulting from the installation of the complete titanium exhaust system part no. 96481652AA. The performed analyses have shown that the front and rear speed sensor connections were reversed.</p> <p><u>In case of interventions on the <b>front (1) and rear (2) speed sensor connectors</b>, please take the utmost care to their assembly, as shown in the figure, making sure not to reverse the connections.</u></p> 



## Tips & Tricks – Streetfighter V4 Family





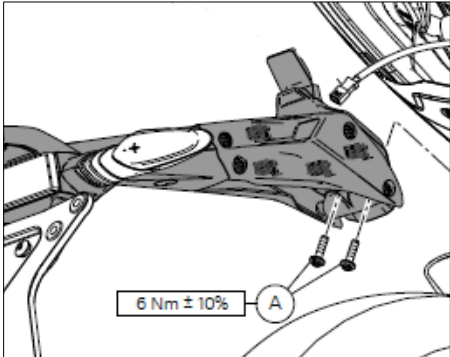


no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
4	Assembly precautions Anti-theft system kit <b>part no. 96680811A</b>	Anti-theft system kit <b>Part no. 96680811A</b>		Please, be reminded that if anti-theft system kit Part no. 96680811A is installed for model Streetfighter V4, the anti-theft system/DMS support set (additional wiring with anti-theft system fastening support bracket) Part no. 96680941BA must be purchased at the same time, as specified on the spare part catalogue "compatibility" section.
5	Possible flashing of low fuel light	Low fuel warning light	-	<p>We have received some isolated claims about the flashing of low fuel light; this phenomenon is due to an electric problem of the thermistor resulting in the validation of <b>Error P0460 - Fuel level sensor [Short circuit to positive or Open circuit]</b>.</p> <p>Please, fill in a <b>Youtech</b> service request and then replace the component by ordering a new spare one Part no.69928751A.</p>
6	Possible breakage of the rear bank RH heat guard	Rear bank RH heat guard part no. 4601G351B		<p>We have received some isolated reports of a crack in the rear bank RH heat guard at the retaining screw, as shown in the figure.</p> <p>We would like to inform you that the spare part warehouse has been inspected and only includes the new conforming components; the part number has not changed so, in case of breakage, it is possible to replace it under warranty with a new part no. 4601G351B which avoids the above phenomenon.</p>



# Tips & Tricks – Streetfighter V4 Family




no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
7	Update of pre-delivery operations: Battery assembly	Battery assembly		<p>We have received isolated reports of possible interference between the battery negative cable and the battery cover (in particular, the pin fixing the mesh to the cover).</p> <p>We inform you that in order to avoid the contact described above, we have updated the battery fitting procedure and in particular that of the ABS negative cable; it is necessary to connect the <b>ABS negative cable (A)</b> orienting it towards the ignition switch as shown in the figure:</p> <div style="display: flex; justify-content: space-around;">   </div> <p>We ask you to follow the new battery fitting procedure during pre-delivery operations and in any case to always check that the battery is fitted correctly the first time the motorcycle is brought to the workshop. <u>This new battery mounting procedure cancels and replaces the information contained in the model introduction bulletin SRV-SRB-20-002.</u></p>
8	Precautions for the assembly of Ducati Performance carbon number plate holder kit part no. 97381161CA	Ducati Performance carbon number plate holder kit part no. 97381161CA		<p>When assembling the Ducati Performance carbon number plate holder unit part no. 97381161CA, we remind you to always apply <b>LOCTITE 243</b> on the threads of the <b>2 screws (A)</b> for fixing the unit to the rear subframe and tighten them to the specified torque of <b>6 Nm ± 10%</b> as indicated in the relevant instructions.</p> 



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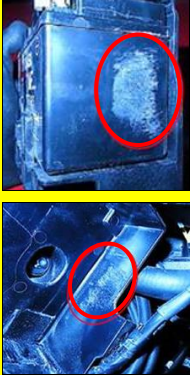


no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
9	<p><u>ONLY</u> <b>Streetfighter V4 MY21</b> <b>(all versions)</b></p> <p>New brake master cylinder and clutch master cylinder</p>	Brake master cylinder and Clutch master cylinder	-	<p>All Streetfighter V4 Model Year 2021 versions are equipped with the new "self-purging" front brake master cylinder and clutch master cylinder (the previous Model Year featured the "traditional" front brake master cylinder and clutch master cylinder).</p> <p>At first sight, they may appear visibly similar to those installed on the Multistrada V4 model (presence of the hole for hand guards fitting) but they are not the same and cannot be interchanged, as the distance between centers of the lever as well as the shape of the lever itself are different.</p> 



## Tips & Tricks – SuperSport Family



no.	Symptom	Subject	Photo	Notes and Indications - Corrective action
1	<p><b>NEW</b></p> <p><u>ONLY</u> <u>SuperSport 950 MY2021</u></p> <p>Contact between the battery and its support</p>	Battery		<p>The ongoing tests on the product have revealed the possibility of contact between the battery and its support, which causes marks on both surfaces due to vibration. These marks do NOT affect the correct operation of the electric system and therefore of the vehicle.</p> <p>In order to prevent such marks, <b>4 adhesive pads (C)</b> in rubber 9X23X1.4 part no. 86612791A have been introduced in the production line to be applied inside the battery support.</p> 