



Service Bulletin

Bulletin No.: 21-NA-093

Date: May, 2021

INFORMATION

Subject: Dual Level Portable Charge Cord Stowage and Troubleshooting Information

Brand:	Model:	Model Year:		VIN:		Engine:	Additional Options (RPOs):
		from	to	from	to		
Chevrolet	Bolt EUV	2022	2022	—	—	All	EKT
	Bolt EV						

Involved Region or Country	North America Only
Condition	Stowage of the dual level portable charger and two swappable cordsets is not detailed in the Owner Manual.

Information

When performing the functional check of the charger using the 120V cordset, make sure to fully seat the cordset into the charger housing.



5838569

Failure to fully seat the cordset will result in an amber light instead of a blue light on the charger housing (illustrated above).

Note: For additional portable charger malfunction information, refer to *Plug in Charging Malfunction* in SI.

With Super Cruise – Insert the charger body into foam cutout, wrap, and stow the cable and cordsets as shown below.



5810308

Without Super Cruise – Insert the charger body into the foam cutout, wrap, and stow the cable and cordsets as shown below.



5810311

Version	2
Modified	Released April 21, 2021 May 21, 2021 – Updated the Subject, added the Bolt EV model, updated first graphic under Information, added a Note under Information and Additional SI Keywords.

Additional SI Keywords: no charge

