



# Service Bulletin

Bulletin No.: 21-NA-079

Date: May, 2021

## TECHNICAL

**Subject: Pop Noise Heard During Seat Travel and/or Inadequate Seat Rearward Travel**

Brand:	Model:	Model Year:		Build Breakpoint Date:		Engine:	Additional Options (RPOs):
		from	to	from	to		
Chevrolet	Silverado 1500 Silverado 2500/3500	2021	2021	SOP	November 20, 2020	All	AFE
GMC	Sierra 1500 Sierra 2500/3500						

<b>Involved Region or Country</b>	North America, Middle East, Israel, Chile, Paraguay, Uruguay, Thailand, Australia and New Zealand.
<b>Condition</b>	Some customers may comment on hearing a pop noise during seat travel and/or inadequate seat rearward travel.
<b>Cause</b>	The cause of the condition may be an incorrect right hand seat track.
<b>Correction</b>	Replace the lower seat frame assembly by following the procedure below.

### Service Procedure

If you encounter a vehicle with the above concern, replace the front seat cushion frame. Refer to *Front Seat Cushion Frame Replacement* in SI.

### Parts Information

Use the VIN and refer to the GM Electronic Parts Catalog (EPC) to determine the proper part number to order.

Causal Part	Description	Part Number	Qty
X	Frame, F/Seat Cush (Manual)	13526540	1
		13526541	1

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7020180	Front Seat Cushion Frame Replacement	Use Published Labor Operation Time

<b>Version</b>	1
<b>Modified</b>	Released May 03, 2021

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



WE SUPPORT VOLUNTARY  
TECHNICIAN  
CERTIFICATION