

36-007: Incorrect blind spot sensor may have been installed on the right hand side in certain Model 579 vehicles

6/8/2021

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36-007

Incorrect blind spot sensor may have been installed on the right hand side in certain Model 579 vehicles.

Section

36 - Display

Subject

Incorrect blind spot sensor may have been installed on the right hand side in certain Model 579 vehicles.

Date

6/8/2021

Whats New Abstract

Non Safety Campaign - Certain Peterbilt Model 579 vehicles may have an incorrect blind spot sensor installed on the right hand side.

Condition

Certain Model 579 vehicles may have received an outdated right hand blind spot sensor. A newer sensor is available that provides increased longitudinal blind spot monitoring at speeds greater than 20 mph.

Chassis Affected

53 chassis (53 U.S. and no Canada) Model 579 built from 8/17/2020 through 8/24/2020.

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In Process" next to the "36007" campaign code prior to performing this repair.
3. Follow the procedures below to inspect and if necessary, replace the right hand blind spot sensor.

Warranty

Through Standard Warranty or any applicable Extended Warranty, Peterbilt will pay for parts at dealer net plus applicable mark-up and labor:

- 0.3 hours labor for inspection only to determine if correct part was installed. File a quick claim 36007.

- To be used if the sensor has been determined to be correct.
 - Not applicable in conjunction with 0.5 labor hours for R&R of incorrect sensor.
- 0.5 hours labor to R&R the incorrect sensor.
 - Provide a photo of the incorrect sensor. File a long form claim.
 - To be used if the sensor has been determined to be incorrect and requires replacement.
 - This time includes inspection of the sensor and cannot be used in conjunction with the above listed inspection only time.
- Direct Fleets and Dealer Sponsored Fleets (DSF) may not use quick claims when submitting for repairs on chassis related to this bulletin but must submit a long form specifying part numbers, quantities, and pricing for parts used in the repair. Submittal of a Quick Claim for repairs made by the Fleet will be denied as pricing is incorrect on quick claims.
- File a long form claim for extraordinary circumstances. A quick claim must be file first.

PRWS CLAIM CODING			
Campaign Code:	36007	Campaign Type	Field Repair
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	226	Causal Code	45
Corrective Action Code	03	Responsibility Code:	Camp
Failure Location	036-001-011	Causal Part	K157370R000
Supplier Code	N/A	SRT Code	036-013 – 0.5 hours labor - Bendix Collision Avoidance System Side Sensor - R & R (Effective 4/25/11) 036-001 – 0.3 hours labor for inspection only

CLAIM CODING			
Failure Location:	036-001-011	Work Accomplished:	10
Failure Type:	700	Responsibility Code:	09
SRT Code:	036-013 – 0.5 hours labor - Bendix Collision Avoidance System Side Sensor - R & R (Effective 4/25/11) 036-001 – 0.3 hours labor for inspection only	Claim Type:	C
Vendor Code:	3600700	Campaign Field:	36007

Parts

Parts are available from PACCAR Parts.

Quantity	Part Number	Description
1	K206579SC000BXW	ANTENNA-BLINDSPOTTER 500

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

1. Locate the right hand blind spot sensor.

2. Inspect the sensor part number to determine if the correct sensor was installed. Correct sensor: K206579R000.
3. If a correct sensor is installed, no further action is required.



If incorrect sensor is installed follow the steps below:

1. Remove the fairing if necessary.
2. Unplug the power from the sensor and remove three bolts holding the incorrect blind spot sensor.
3. Remove and replace the incorrect sensor with a new sensor and reinstall the three bolts.
4. Plug the power source to the sensor.
5. Reinstall the fairing.

Attachments

[Chassis List](#)

[Customer Letter](#)