

Wireless Charger Does Not Charge iPhone 12

AFFECTED VEHICLES

Year	Model	Trim
2020-21	Accord	ALL
2021	Civic	ALL
2020-21	Odyssey	ALL

If you have a customer stating their Apple iPhone® 12 (all models: iPhone 12, iPhone 12 mini, iPhone 12 Pro, and iPhone 12 Pro Max) does not charge when using the wireless charger, let them know that we are aware of these concerns and are currently looking into it. Replacing the wireless charger or using another iPhone 12 will not address the customer's concern. Advise your customer to use a USB charging cord until a repair is available.

END