

McLaren Elva – Install Platform 4.3

Bulletin type:	Service Campaign
Reference number:	SCB 26 M 001
Attention:	Retailer Service Managers and Retailer Technicians
Affected vehicles:	McLaren Elva
Situation:	Platform 4.3 released
Procedure:	To action affected vehicles during next Retailer visit. Please refer to the information outlined in this document to update the software of the included module(s)
Date:	24 th June 2021

This Service Campaign Bulletin will cover:

1. Overview
2. Procedure
3. Warranty Information
4. Affected Vehicles
5. Re-programming Procedure

1. Overview

A new service campaign has been released, for updating the vehicles software platform to 4.3. This incorporates some of the following customer benefits.

- HVAC module:
 - Fault detection enhancement
- Chassis Control Unit (CCU)
 - Resolution of 'Suspension Control Unavailable-Switch Engine ON' message
- Instrument Cluster (IC)
 - Resolution of rear luggage message
- Advanced Driver Interface (ADI)
 - Resolution of occasional blank screen
- Body Controller (BC)
 - Improvement for calculation of parking days displayed

2. Procedure

To carry out the service campaign, a software update is required to bring the vehicle up to the latest platform. Please refer to the re-programming procedure in section 5 which contains the relevant work instructions and care points.

3. Warranty Information

Submit a claim to the McLaren Warranty department following completion of the work, using the following details.

Description	Repair Time
McLaren Elva - Install Platform 4.3	1.25 hours

4. Affected Vehicles

Affected vehicles will be flagged in the Retailer Portal when next opening a Workshop Visit related to the vehicle.

Your Regional Aftersales Manager will also contact you with a list of affected vehicles.

5. Re-programming Procedure

Vehicle preparation

- a) Connect vehicle to a McLaren approved battery charger (refer to KA-01018 and KA-01214)
- b) Connect the McLaren Diagnostic System (MDS) to the vehicle (always ensure the MDS is updated to the latest available version and is connected online before starting work)
- c) Click 'Scan Now' to connect to the vehicle
- d) Clear DTC's from the entire vehicle

Vehicle reprogramming procedure

CARE POINT: Refer to Knowledge Article; KA-01333, "McLaren Elva (P26) Current Software Platform" along with the included additional Knowledge Articles; KA-10280 "How to Update The Advanced Driver Interface (ADI Gen 2 Software and KA-01328 "McLaren Elva - Navigation Maps Installation Guide"

- a) Update the required modules following the 'Flashing Method' and Care Point(s) in the PF4.3 release notes which can be found in KA-01333 "McLaren Elva (P26) Current Software Platform"

Vehicle post reprogramming procedure

- a) Follow the 'Post Update Actions' in the PF4.3 release notes which can be found in KA-01333 "McLaren Elva (P26) Current Software Platform"

End of Process

If you have any questions, please speak to your Regional Aftersales Manager.

Best regards,

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