

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922

**Subject:**

**PASSENGER SEAT BELT WARNING LIGHT ON WITH NO FRONT
PASSENGER IN SEAT**

Service Alert No.: SA-042/21

Last Issued : 06/24/2021

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

Previous Service Alert:	Date(s) Issued:
SA-027/18	05/23/18

APPLICABLE MODEL(S)/VINS

2017-2018 Mazda3
2016-~~2021~~ Mazda6
2016-~~2021~~ CX-3
2016-~~2021~~ CX-5
2016-~~2021~~ CX-9
2016-~~2021~~ MX-5

DESCRIPTION

Some customers may complain that the passenger seat belt warning light is ON and the PASS AIRBAG OFF indicator light is OFF with no front passenger in the seat. This may be caused by an electrical device (smart phone, tablet, laptop, etc.) placed on the front passenger's seat.



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CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical---including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

NOTE: The PASS AIRBAG OFF indicator light does not turn on with this concern.



Advise the customer not to place electrical devices on the front passenger's seat.

WARRANTY INFORMATION

Warranty Compliance Note: Repairs for this concern are not covered under Mazda's warranty policy. Advise the customer not to place an electrical device on the front passenger seat.

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