

BLOCKED AIR CONDITIONER DUCT

Bulletin Type:	TSB	Publication Date:	June 2021
Bulletin #(s):	21-019	Make(s):	Jayco
Job Code(s):	9801571	Model(s):	White Hawk
Flat Rate(s):	A. .10 Inspection only A/C ducting B. .30 Inspection and repair A/C ducting	Model Year(s):	2021

Incident:	Air conditioner ducting may be blocked with foil tape
Affected Units:	M1440123-0164 M14A0417-0507 M14H0129-0203 M14J0225-0284 M14K0171-0206
Parts Kit:	Parts Kit #: N/A
	Parts Kit Contents: N/A
Misc. Tools & Supplies:	Utility Knife

INSTRUCTIONS

1. Inspect unit operation for proper airflow by turning on the A/C System and checking for air output from the two air vents highlighted in yellow (fig 1).
2. If airflow is present from the air vents - no remedy is required. Use flat rate Code **9801571A** for repair. No further action is necessary.



3. If airflow is NOT present from the air vents – a remedy is required. Proceed to step four.
4. Remove the A/C Cover by removing (4) screws; (2) are under the small plugs and (2) are under the removable vent. Save the screws.
5. With the cover out of your way, you will be able to reach in with your hand to access the plenum, which feeds air to both ducts. (Fig 2).



6. In the opening at the A/C unit, cut or remove the foil tape at both duct openings to allow airflow to move through ducting. (Fig 2) illustrates this step.
7. This process will help airflow due to the air duct running on both sides of the opening. One on the door side and one on the off door side.
8. Check A/C for proper airflow output at the vents. If A/C is running properly reattach A/C cover. Use flat rate code **9801571B** for repair.

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