

SSM 49914 –

2015-2021 Edge, 2016-2018 MKX, 2019-2021 Nautilus, 2018-2021 Expedition/Navigator, 2020-2021 Escape/Corsair/Explorer/Aviator - Power Liftgate Inoperative

Some 2015-2021 Edge, 2016-2018 MKX, 2019-2021 Nautilus, 2018-2021 Expedition/Navigator, and 2020-2021 Escape/Corsair/Explorer/Aviator vehicles may exhibit an inoperative power liftgate. This may be due to the rear gate trunk module (RGTM) software. To correct the condition, reprogram the RGTM using the latest software level of the appropriate Ford diagnostic scan tool. For claiming, use causal part 14B291 and applicable labor operations in Section 10 of the Service Labor Time Standards (SLTS) Manual.

APPLICABLE VEHICLES

2020 - 2021 CAR: TV U611N AVIATOR
2020 - 2021 CAR: TF CX483N CORSAIR
2015 - 2021 CAR: DQ CD539N EDGE
2020 - 2021 CAR: TC CX482N ESCAPE
2018 - 2021 TRUCK: B8 U553N EXPEDITION
2020 - 2021 CAR: TW U625N EXPLORER
2016 - 2021 CAR: D9 U540N MKX
2018 - 2021 TRUCK: B9 U554N NAVIGATOR