SSM 49861 –

2021 F-150 - Easy Entry/Exit Feature Missing From The SYNC 4 Touchscreen Menu

Some 2021 F-150 vehicles may experience the Easy Entry/Exit feature missing from the SYNC 4 touchscreen menu. This may be due to various software parameters in the accessory protocol interface module (APIM). To correct the condition, download and run the APIM - SYNC Module (APIM) Configuration app on the latest level of the Ford diagnostic scan tool. The vehicle and APIM will need to be powered down and restarted to recheck the SYNC 4 touchscreen for the Easy Entry/Exit feature appearing in the menu. For claiming use causal part number 14G671 and applicable labor times from Section 10 of the Service Labor Times Standard (SLTS) Manual.

APPLICABLE VEHICLES
 2021 TRUCK: FD P702N F150