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General Information

Key fobs for remote keyless entry on Western Star vehicles are delivered in packages that include a unique ID for the fob. See [Fig. 1](#). The ID is required when pairing the key fob with a vehicle.

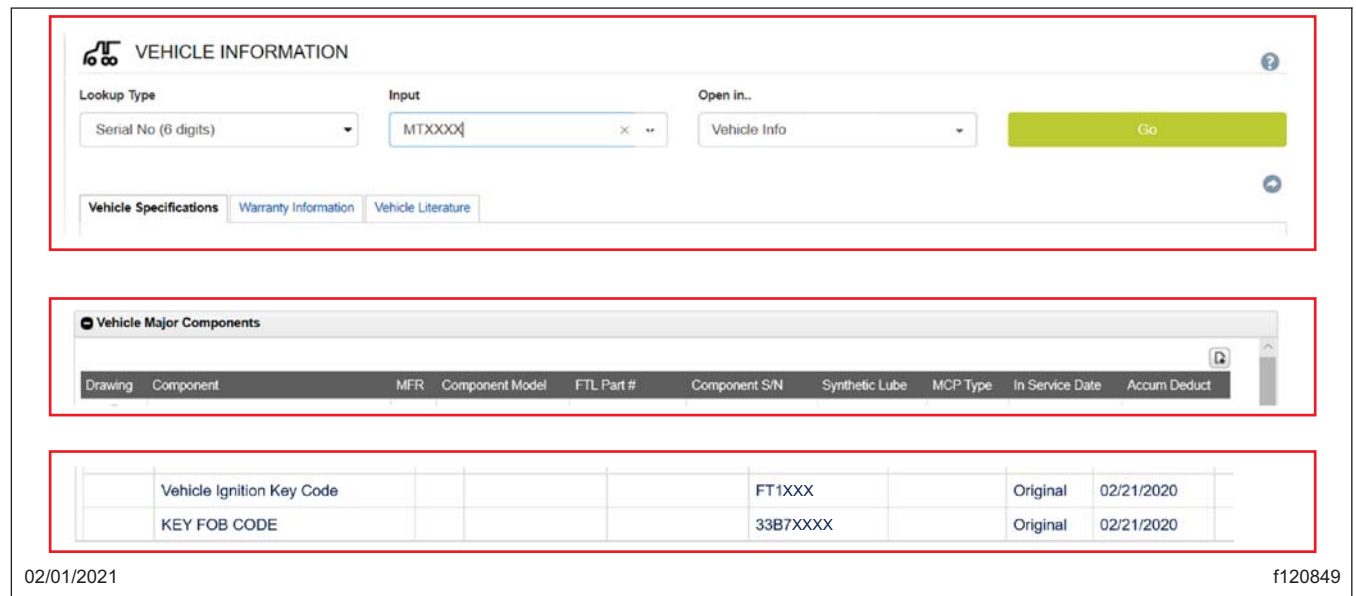
If the ID is lost, the fob cannot be paired with a vehicle. The original vehicle Key FOB ID can be located via the DTNACONNECT app 'Vehicle Information,' by entering the last six characters of the vehicle identification number (VIN) and selecting 'Vehicle Major Components.' See [Fig. 2](#).



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A. The key fob ID is located on the top right-hand corner of the packaging.

Fig. 1, Key Fob Packaging



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Fig. 2, Vehicle Information Key Fob Navigation

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Service Bulletin**

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Warranty

This is an informational bulletin only. Warranty does not apply.