

|   |                                 |
|---|---------------------------------|
| <b>Subject:</b><br><br><b>FUEL-FILLER LID PANEL IS DEFORMED</b> | <b>Bulletin No.:</b> 09-019/21  |
|   | <b>Last Issued :</b> 06/24/2021 |

## BULLETIN NOTES

This bulletin supersedes the previously issued bulletin(s) listed below: The changes are noted in Red.

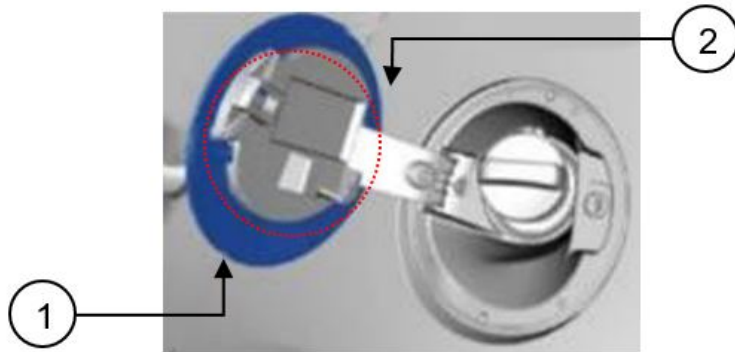
| Previous TSBs: | Date(s) Issued:       |
|----------------|-----------------------|
| 09-023/20      | 08/13/20 and 07/06/20 |

## APPLICABLE MODEL(S)/VINS

2019-2021 Mazda3  
2020-2021 CX-30

## DESCRIPTION

Some vehicles may exhibit a deformed fuel-filler lid panel (1) attached to the fuel-filler lid box, resulting in a poor appearance.



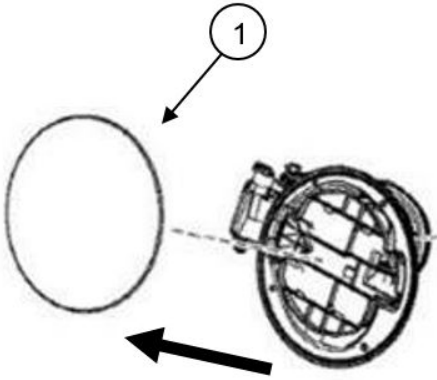
This concern is caused by the lid box not having enough water drainage capability which leads to the accumulation of water inside it. The water then freezes in cold weather and expands or the inner side of the lid panel absorbs the water and swells from long exposure, deforming the lid panel. To eliminate this concern, the shape of the fuel-filler lid box has been modified to have better drainage capability and a modified fuel-filler lid panel service part has been established for less water absorbance.

Customers having this concern should have their vehicle repaired using the following repair procedure.

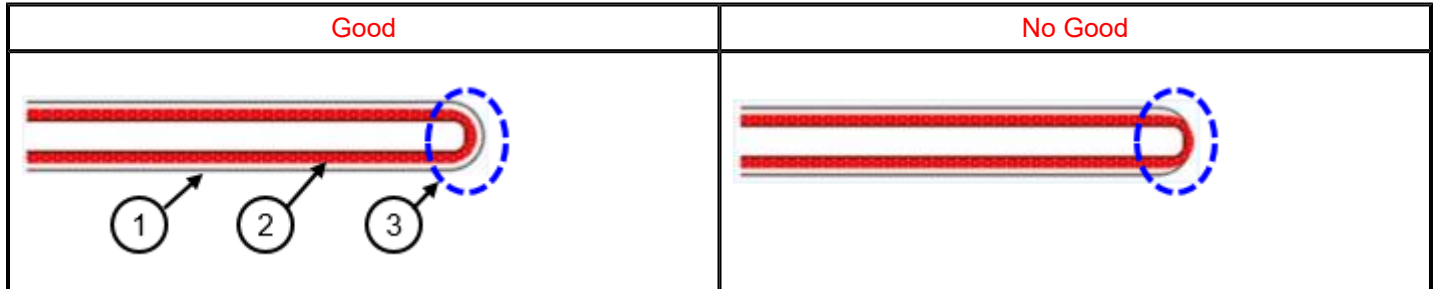
**CONSUMER NOTICE:** The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

**REPAIR PROCEDURE**

1. Verify customer concern.
2. Replace the fuel-filler lid panel (1) with a modified one according to the instructions on MGSS.
  - Mazda3 (FUEL-FILLER LID REMOVAL/INSTALLATION)
  - CX-30 (FUEL-FILLER LID REMOVAL/INSTALLATION)

**NOTE:**

- It is not necessary to remove primer on fuel filler lid before refinish painting.
- Apply clear paint (1) enough to cover the base paint (2) at the edge (3) of the fuel-filler lid panel.
- Avoid excess paint at the edge (3)



3. Verify repair by confirming that there is no interference between the fuel-filler lid panel and the rear fender panel.

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**PARTS INFORMATION**

| Parts Number | Description       | Qty. | Notes                           |
|--------------|-------------------|------|---------------------------------|
| BCYH-42-411  | Lid, Filler-Panel | 1    | Mazda3 4-door SD (Japan built)  |
| BDYT-42-411  |                   |      | Mazda3 5-door HB (Japan built)  |
| BDS-42-411   |                   |      | Mazda3 4-door SD (Mexico built) |
| DGH9-42-411  |                   |      | CX-30                           |

**WARRANTY INFORMATION****NOTE:**

- This warranty information applies only to verified customer complaints on vehicles eligible for warranty repair.
- This repair will be covered under Mazda's New Vehicle Limited Warranty term.
- Additional diagnostic time cannot be claimed for this repair.

|                                 |                     |
|---------------------------------|---------------------|
| Warranty Type                   | A                   |
| Symptom Code                    | 87                  |
| Damage Code                     | 9B                  |
| Part Number Main Cause          | ****-42-411*        |
| Quantity                        | 1                   |
| Operation Number / Labor Hours: | XXS3TCRX / 0.2 Hrs. |

**NOTE:**

- Use sublet code "A1" for painting and attach body shop invoice.
- Warranty authorization is not required as the paint cost is significantly below \$1000.

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