

AfterSales BOL Technical Information

MAS002631
(BOL 21-13)



From: Aftersales – TSO
To: Maserati Network
Auburn Hills MI. |
May 3, 2021

A/C Control Panel switches sticking

Section: 08.49 – 2 A/C UNIT: ELECTRONIC CONTROL

Models: M161, all Model Years

Problem: The switches of the A/C Control Panel (ICS, Integrated Central Stack) may be stuck in the pressed position, as in the example shown in Figure 1.



Figure 1: Defrost button of the A/C Control Panel stuck in pressed position.

Cause: Possible interference between the Central Air Vent Trim and the switches of the A/C Control Panel, especially on the upper row, as shown in Figure 2.

Actions: To rectify the issue of a possible interference between the Central Air Vent Trim and the switches on the A/C Control Panel, the positioning of the two components will have to be adjusted.

The A/C Control Panel is fixed to the Central Air Vent Trim by four screws as shown in Fig. 3. In the event of a complaint as reported in the **Problem** section above, you will have to remove and re-install the A/C Control Panel from the trim piece ensuring clearance between the two parts.

If after disassembling and re-assembling the AC Control Panel from the trim resolves the issue, submit a BOL report for Factory Information.

If after disassembling and re-assembling the AC Control Panel from the trim does not resolve the issue, submit a BOL report for a Support Request.

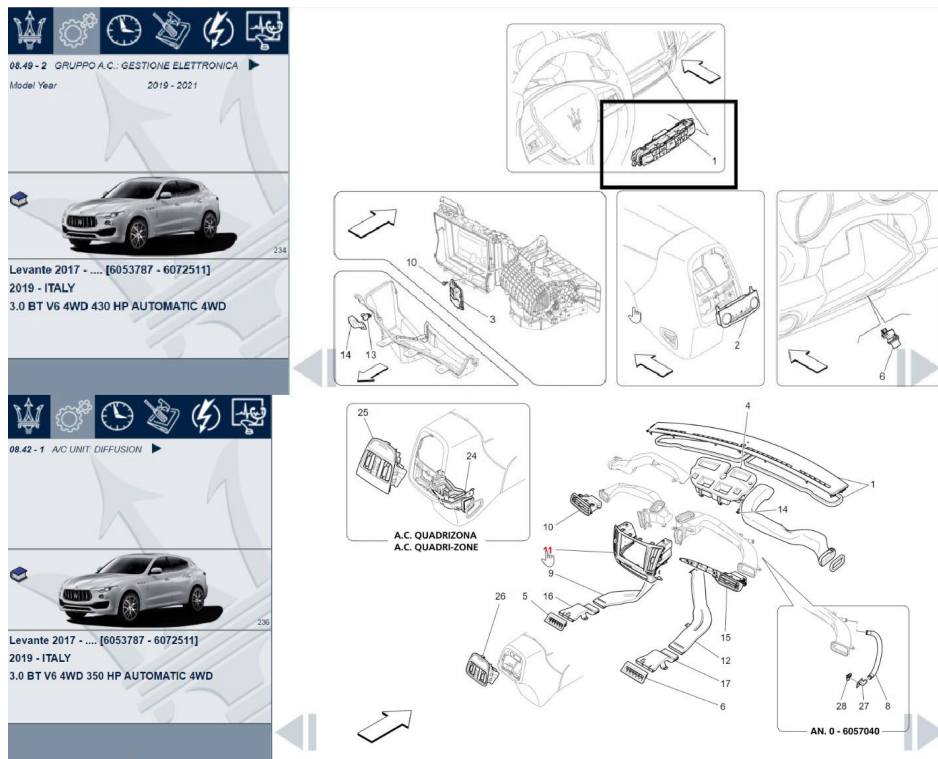


Figure 2: Position of the A/C Control Panel (above), Central Air Vent Trim (below).

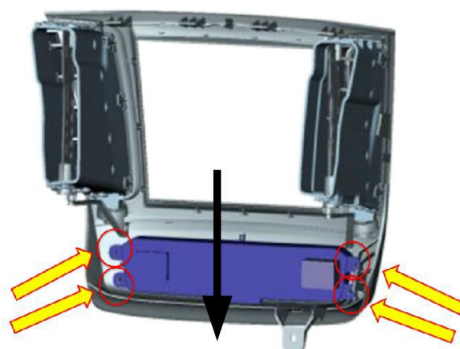


Figure 3: Position of the A/C Control Panel to the Central Air Vent Trim. Adjust the position to limit the risk of interference.

If you have any questions, please contact the Technical Support Helpdesk.