



**RECREATIONAL VEHICLE SAFETY
RECALL NOTICE**
 DTNA Safety Recall: FL884 (21V-256)
 Thor Motor Coach Safety Advisory: RC000229
 June 2021

IMPORTANT SAFETY RECALL – SERVICE ADVISORY

This notice applies to your vehicle: «VIN»

«Owner_name»
 «Street»
 «City», «State» «Zip»

Dear «Owner_name»:

Thor Motor Coach has been informed that Daimler Trucks North America LLC, on behalf of its DETROIT Powertrain Division, has decided that a defect, which relates to motor vehicle safety, exists on certain Detroit Model 2 and 3 steer axles manufactured between Jan 7th, 2021 and Mar 15th, 2021. DTNA is initiating Recall Campaign D21R6 to replace the tie rod and steering arm bolts. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

On certain Detroit Model 2 and 3 steer axles, the tie rod arm and steering arm bolts used to assemble front axle assemblies have a lengthwise “seam” defect which increases stress concentration, potentially leading to bolt failure or loss of pre-load This affects the following Thor Motor Coach products: model year 2022 Aria, Palazzo, and Venetian motorhomes.

What they will do

Records indicate that your vehicle has one of the affected steering axles. Instructions for this recall campaign were sent to your local Authorized Freightliner Repair Facility and the labor time required to perform this replacement is 1.2 hours.

What we need you to do

Please contact an Authorized Freightliner Repair Facility and arrange to have the recall campaign performed. To locate an authorized facility, search online at <https://demanddetroit.com/find-a-dealer>. This service will be completed for you at no charge under the provisions of this notice. You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving notification.

You must make an appointment with the repair facility, at least two weeks in advance of the actual repair, so the repair facility can stock the replacement part(s) needed to complete this recall campaign. Failure to provide advance notification to the repair facility may result in a delayed repair.

If you have questions about this Recall, please contact the **Detroit Diesel Customer Support Center**, 13400 Outer Drive West, Detroit, MI 48239, or call **(800) 445-1980 (Eastern Standard Time)**. **Detroit Diesel’s Customer Support Center is open 24 Hours / 7 Days a Week.** If you are not able to have the defect remedied without charge and within a reasonable time, you may wish to submit a complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach

