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Case Number: S1823000037 Rev A

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Symptom/Vehicle Issue: Outside Power Folding Mirror Shakes Vibrates Or Is Loose

Customer Complaint/Technician Observation: Mirror appears loose or shakes while driving or shutting the door.

Discussion: If the folding mechanism clutch is not engaged it will appear to vibrate, shake or appear loose. To reset the mirror's clutch feature after a manual fold event see the below.

If a power-folding mirror has been impacted or manually folded, they can be reset both manually and by power. To reset the mirror(s) position, press the power fold rocker switch #2 (fig 1) until an engagement "click" is heard. Then press power fold rocker switch #1 to return to the operating position.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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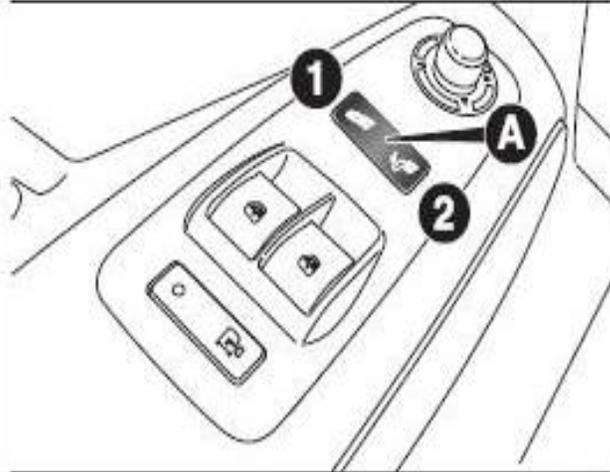
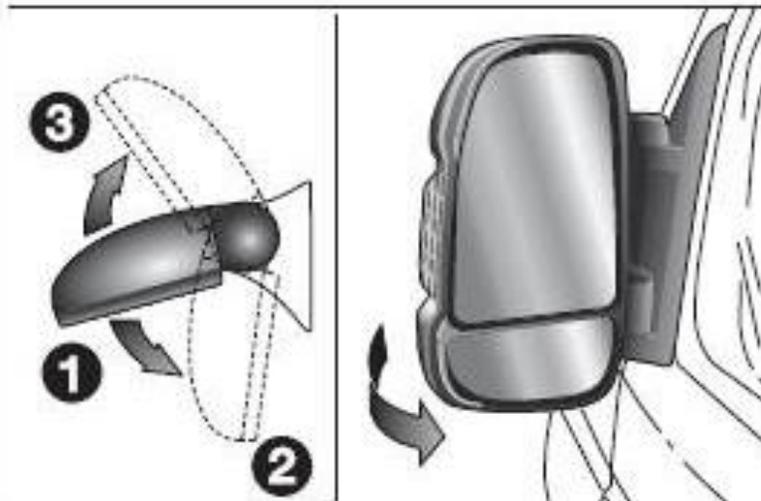


Fig 1 Power fold rocker switch

>>>Note>>> If the mirror(s) have been manually folded to the forward position (pushed forward to position 3 shown in fig 2), move the mirror by hand to the normal operating position 1 first, then use the power folding rocker switch 2 (fig 1) until “click” is heard then use position 1 switch to return the mirror to operational position.



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Verification: Use the power folding rocker switch to verify the mirror operates and no longer exhibits the vibration or loose condition.

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