



STAR ONLINE PUBLICATION



Case Number: S211400002

Release Date: May 2021

Symptom/Vehicle Issue CEL (Check Engine Lamp) On Shortly After Filling Vehicle

Customer Complaint/Technician Observation: Customer may experience CEL on and or Loose Fuel Filler Cap Warning Light. Technician Observation, DTC's P04EC- EVAP System Large Leak Detected - Fuel Tank Side Stored, P04EE- EVAP System Very Small Leak Detected - Fuel Tank Side.

Discussion: Inspection and verification of the fuel cap to filler neck sealing position. Use the below images Fig 1,2 as a guide to ensure the gas cap tab entry positions are aligned allowing proper sealing to be achieved when securing the cap. Inspect this area prior to service repairs for the above complaint.

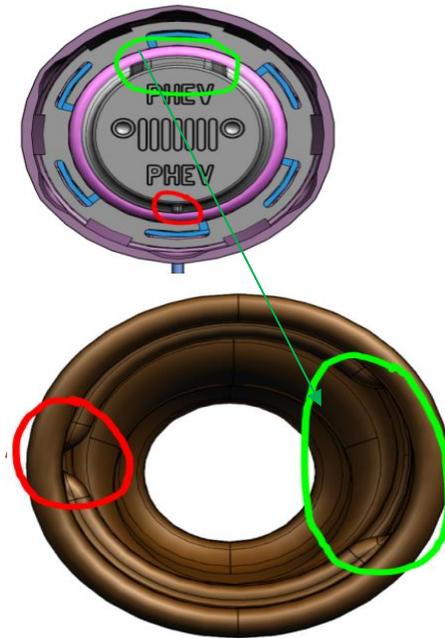


Fig 1

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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Tether caught by cap, inspect for any damaged areas.



Fig 2

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