



STAR ONLINE PUBLICATION



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Symptom/Vehicle Issue Police Vehicle Officer Protection Package Setting Options Changed After A Recent BCM Update

Discussion: The Police Officer Protection Package settings controlled and set within the radio have changed after a recent service repair that included a BCM flash update. The security settings changed to the MAX sensitivity security levels including volume after the flash was completed. Reset the Police Officer Protection Package settings to the desired security level settings in the radio to repair; no parts required.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found