



Highland
RIDGE RV

STARCRAFT

RIVERPARK COMPASS UPDATE

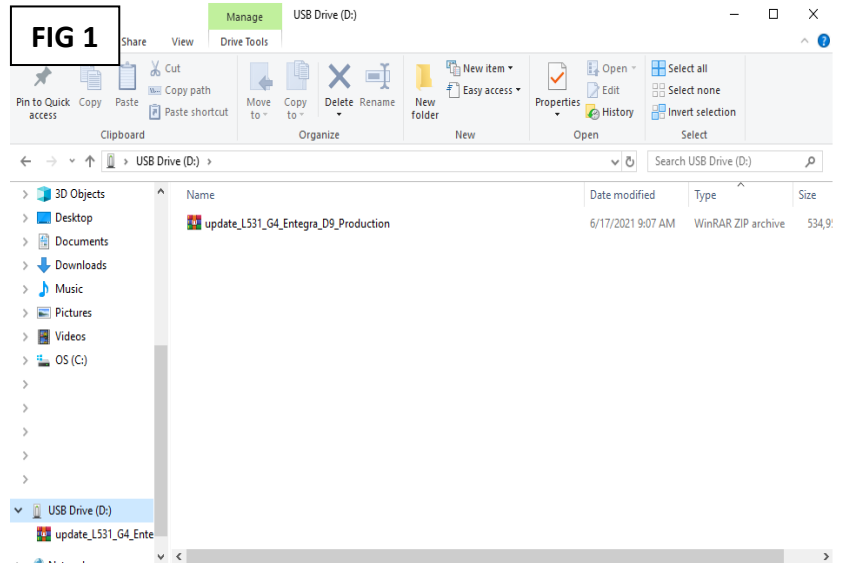
Bulletin Type:	INC	Publication Date:	June 2021
Bulletin #(s):	21-022	Make(s):	Entegra
Job Code(s):	N/A	Model(s):	Cornerstone & Anthem & Aspire & Reatta & Reatta XL & Embark
Flat Rate(s):	N/A	Model Year(s):	2022

Incident:	WRONG COMPASS HEADING OVER THE RVC NETWORK
Affected Units:	- 2022 Entegra Cornerstone - 2022 Entegra Anthem - 2022 Entegra Aspire - 2022 Entegra Reatta - 2022 Entegra Reatta XL - 2022 Entegra Embark
Parts List:	- N/A
Misc. Tools & Supplies:	- N/A
Parts Return Information:	- N/A

INSTRUCTIONS FOR UPDATING COMPASS WITH CORRECT FIRMWARE

1. Select the link below corresponding with the system affected. Once the firmware is downloaded to the computer, copy the zip file to a blank USB stick. Below in fig 1 is what you should see on the USB when done properly.
2. D9 Firmware – Dual 9” monitor system
 - a. http://service.xitesolutions.com/Content/Firmware/Entegra/2022/ClassA/update_L531_G4_Entegra_D9_Production.zip
3. S9 Firmware – Single 9” monitor system
 - a. http://service.xitesolutions.com/Content/Firmware/Entegra/2022/Reatta/update_L602_4_Entegra_S9_Production.zip

4. Once the firmware is on the USB stick, insert the stick to the USB port on the front of the Xite core unit within the unit. Select “Media Center” from the main menu. An update prompt will pop-up on screen. Select “Update Immediately”. The update will take five to ten minutes. The unit will reboot multiple times during the update process. Once the update is complete, the unit will be resting on the radio source. At that point the update is complete.



Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law. Jan. 2019.

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540