

Technical Service Bulletin

94 Crack-like marks in upper headlight lens

94 21 40 2055803/3 June 23, 2021. Supersedes Technical Service Bulletin Group 94 number 19-17 dated December 6, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A6	2019 - 2022	All	Not Applicable
A6 allroad, S6, and RS 6	2020 – 2022	All	Not Applicable
A6 Avant, RS 6 Avant	2021 - 2022	All	Not Applicable

Condition

REVISION HISTORY				
Revision	Date	Purpose		
3	-	Revised header (Added MY2022)		
2	12/06/2019	Revised header (Added MY2021)		
1	08/05/2019	Initial publication		

Customer states:

 There are scratch/crack-like marks on the inside of the lens in the upper area of the headlight. This could affect both left and right headlights.

Technical Background

This perceived defect is design-related and caused by the casting molds for the lens.

Production Solution

Not applicable.



Technical Service Bulletin

Service

The slide separation marks of the casting mold on the transparent part of the lens (Figures 1 and 2).



Figure 1. Location of slide separation casting mark.

The separation marks on the transparent part of the lens are needed for removal of the casting mold.



Figure 2. Close up of the separation mark.

The headlight beam is not affected, as the separation mark is not on the light emission surface of the lens.



Note:

Parts replacement does not solve this issue. Claims for replaced parts will be subject to review.



Technical Service Bulletin

Warranty

This TSB is informational only and not applicable to any Audi Warranty.

Additional Information

All part and service references provided in this TSB (2055803) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

©2021 Audi of America, Inc. All rights reserved. The information contained in this document is based on the latest information available at the time of printing and is subject to the copyright and other intellectual property rights of Audi of America, Inc., its affiliated companies and its licensors. All rights are reserved to make changes at any time without notice. No part of this document may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording, or otherwise, nor may these materials be modified or reposted to other sites, without the prior expressed written permission of the publisher.