### **Technical Service Bulletin**

Transaction No:

2017813/15



17-18-06 - Oil Consumption Measurement

Release date:

6/22/2021

# Condition

Applicable Vehicles					
Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
All (Except Routan and ID.4)	2000-2022	All	All	All	All

Revision Table					
Instance Number	Published Date	Version Number	Reason For Update		
2017813/15	6/22/21	17-18-06	To include 2022 model year applicability.		
2017813/14	11/5/20	17-18-06	To include 2020 & 2021 model year applicability.		
2017813/1	12/10/08	V170803	Original publication.		

Customer states oil consumption is higher than the Volkswagen oil consumption standard of up to 0.5 quarts per 600 miles, or 0.5 liters per 1000 km.

# **Technical Background**

In order to provide effective lubrication and cooling of internal engine components, all internal combustion engines consume a certain amount of engine oil. Oil consumption varies from engine to engine and may change significantly over the life of the engine.

Typically, engines with specified break-in periods consume more oil during the break-in period, and the oil consumption will stabilize after the break-in period. Refer to the *Owner Manual* for specific break-in procedures.

Under normal conditions, the rate of oil consumption depends on the quality and viscosity of the oil, the RPM at which the engine is operated, the ambient temperature and road conditions.

Further factors include the amount of oil dilution from water condensation or fuel residue and the oxidation level of the oil.





Transaction 2017813/15

17-18-06 - Oil Consumption Measurement

**Release date:** 6/22/2021

# **Production Solution**

Not applicable.

## **Service**

Before testing or attempting repair, explain Technical Background to the customer.

Prior to beginning Part # 1 of this test, visually inspect the engine for any signs of leaks. If leaks are present, repair per Elsa before continuing with this bulletin.

If the customer complains that their engine is apparently consuming oil in excess of the Volkswagen oil consumption standard above, an oil consumption test must be performed using the test plan in the VAS 6150/X or VAS 6160/X tester, **before any repair is carried out**.

## Oil Consumption Test, Part #1

Using the VAS tester, navigate to the Oil consumption measurement using one of the provided methods below:

#### **ODIS Service**

Diagnosis Operating Mode: Special functions top tab >> 17 – Sub systems, marginal conditions >> 01
Oil consumption measurement >> Select "Perform Test" button.



If the test is not located using the path above, use the search feature to find the "Oil Consumption Measurement" test plan.

#### Oil Consumption Test, Part # 2

- 1. When the customer returns the vehicle to the dealership after a minimum of 630 miles (1014 km), complete part # 2 of the oil consumption test plan using ODIS Service or the VAS 6150/X or VAS 6160/X tester.
- 2. Contact the Volkswagen Technical Assistance Center (TACS) with the results.
- The results and diagnostic log must be sent to the Volkswagen Technical Assistance Center (TACS) before any repairs are performed.



GFF oil consumption test can also be used for older engines not listed in the GFF test plan, since the test and procedure is identical for all engines. Please use any current engine code.

# **Technical Service Bulletin**

Transaction No:

2017813/15

6/22/2021





17-18-06 - Oil Consumption Measurement

Release date:

# Warranty



If the result of the test is that the oil consumption is within the permissible tolerance, another oil consumption test on the same engine will not be covered under Warranty within the next 25,000 miles (40,000 km).

To determine if and Procedures			e is covered und	der Warra	anty, alwa	ays refer	to the Warr	anty Policies
Model(s)	Year(s)		Eng. Code(s)	Trans.	Code(s)	VIN Ra	nge From	VIN Range To
All Vehicles (except Routan and ID.4)	2000-2022		All	Д	All		All	All
			SA	GA Codi	ng			
Claim Type:	Us	se applic	able Claim Type	, <sup>1)</sup>	T		T	
Service Numb	Service Number:		Damage Code		нѕт		Damage Location (Depends on Service No.)	
1716			0010		-			
Parts Manufacturer		Sed	haeton, Golf, Rabbit, GTI, R32, Eos, Pas edan, Passat Wagon, Tiguan, Tiguan LV las, Touareg, CC, Atlas Cross Sport, Art		_WB,	WWO <sup>2)</sup>		
					SportWagen, Golf 3ME 2)		ЛЕ <sup>2)</sup>	
Labor Operation 3):			17160199 = 90 TU					
Oil consumption	test p	art # 1						
Labor Operation 3):			17160299 = 60 TU					
Oil consumption test part # 2								
Causal Part: Select Labor Operation			17160199					
			Diag	nostic Ti	me <sup>4)</sup>			
GFF Time expenditure 01500000 = 00 TU max.					NO			



17-18-06 - Oil Consumption Measurement

**Release date:** 6/22/2021

Road Test	01210002 = 00 TU 01210004 = 00 TU	NO
Technical Diagnosis	01320000 = 00 TU max.	NO

Claim Comment: Input "As per Technical Bulletin 2017813" in comment section of Warranty Claim.

**Required Parts and Tools** 

Part Description	Part No:	
Engine Oil	See ETKA	

Tool Description	Tool No:	
VAS Diagnostic Tool	VAS 6150/X & VAS 6160/X with	
	ODIS Service with: current online updates	
Midtronics Battery tester/charger	InCharge 940 (INC-940)	
	or	
	GRX3000VAS	
Digital Scale	CPWP15	

Digital scale with 15 kilogram capacity and 5 gram accuracy, tool number CPWP15, can be obtained by contacting the VW Tools and Equipment Program at www.tools.vw.com or by calling 1-800-892-9650.

## Additional Information

All part and service references provided in this Technical Bulletin are subject to change and/or removal. Always check with your Parts Dept. and Repair Manuals for the latest information.

<sup>1)</sup> Vehicle may be outside any Warranty in which case this Technical Bulletin is informational only.

<sup>&</sup>lt;sup>2)</sup> Code per warranty vendor code policy.

<sup>3)</sup> Labor Time Units (TUs) are subject to change with ELSA updates.

<sup>4)</sup> Documentation required per Warranty Policies and Procedures Manual.

Oil Consumption Measurement	Date:
1. Dealer Data	
Importer Number: Dealer number:	
Contact person:	
Telephone: Fax:	
2. Vehicle Data	
Vehicle Identification Number (VIN):	
Warranty start date:	
Model:	
Engine code:	
License plate number:	
3. Customer report	
Oil consumption as per customer: quart(s)/1000	
Complaint since (date/mileage):	
Driving profile:	
% City	
% Country	
% Highway	
4. Measuring data	
Oil fill amount per ServiceNet, Maintenance, fluid capacity chart	quarts
Filled oil amount before road test grams	
Drained amount of oil after road test grams	
Road test: Start: Miles	
END: Miles	
= Miles driven	
Calculated oil consumption quart(s) / 1000 miles	
Date: Signature:	