



**RECREATIONAL VEHICLE  
SAFETY RECALL NOTICE**

Safety Recall: 21V-152  
Safety Advisory: RC000220  
June 2021

**IMPORTANT SAFETY RECALL – SERVICE ADVISORY**

**This notice applies to your vehicle: «VIN»**

«Owner\_name»  
«Street»  
«City», «State» «Zip»

Dear «Owner\_name»:

Thor Motor Coach has been informed that Mercedes-Benz AG (“MBAG”) has decided that a defect which relates to motor vehicle safety exists in your vehicle, which was built on a chassis supplied by MBAG, with the VIN shown above. As a result, MBAG is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for  
this recall***

MBAG has determined that on certain model year 2019-2020 Sprinter vehicles, the retaining washer on the bolt that connects the brake pedal to its bearing block could come loose. If the retaining washer were to come loose, over time it could detach from the bolt, and in the worst case and with ongoing use of the brake pedal, the bolt might separate from the bearing block on one side. If this were to occur, the brake lamp switch could become continuously activated even when the brake pedal is not pressed. If the brake lamps are continuously illuminated, it would not be possible for following traffic to determine the braking intention of the vehicle, which could increase the risk of a crash. This affects the following Thor Motor Coach products: model year 2020-2021 Citation, Compass, Daybreak, Delano, Four Winds, Freedom Elite, Gemini, Quantum, Siesta, Synergy, and Tiburon motorhomes.

***What we  
will do***

An authorized MBAG dealer will install an additional retaining ring on the bearing bracket of the brake pedal. The time needed for this repair is approximately 45 minutes. This service will be provided free of charge.

***What we need  
you to do***

For additional information and to schedule an appointment, please contact your preferred authorized MBAG Sprinter dealer at your earliest convenience. To locate nearest MBAG dealers, visit <https://www.mbvans.com> or call 1-800-367-6372.

Please mention that you are scheduling an appointment to inspect power steering hose clamps under Recall Campaign #2021050005. You may be asked for your 17-digit VIN located at the top of this letter.

If after contacting MBAG you are still not satisfied they have done our best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,

**Thor Motor Coach**

