



# Technical Service Bulletin

## 43 Warning light for the suspension control module - A4 and A5

43 21 48 2059665/2 June 4, 2021. Supersedes Technical Service Bulletin Group 43 number 20-37 dated June 1, 2020 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A4	2017 - 2022	All	Not Applicable
A5	2018 - 2022	All	Not Applicable

## Condition

REVISION HISTORY		
Revision	Date	Purpose
2	-	Revised header (Added model year) Revised <i>Warranty</i> (Added Claim Types)
1	05/29/2020	Initial publication

### Customer states:

- The warning light for the suspension comes on in the instrument cluster.

### Workshop findings:

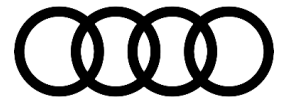
- When carrying out "Check control unit configuration", the software version management (SVM) registers an unknown event. The suspension control module, J775 (address word 0074) can therefore not be automatically parametrized.

## Technical Background

Not applicable.

## Production Solution

Not applicable.



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## Service

### SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the suspension control module, J775 (address word 0074) using the SVM action code as listed in the table below, if necessary:

Model	Old Software Part Number	Old Software Version	New Software Part Number (or higher)	New Software Version (or higher)	New ZDC Version	SVM Code Input
A4, A4 allroad	8W0907777R	1215	8W0907777R	1215	8W0909576VC	74A005
	8W0907777T	1215	8W0907777T	1215		
A5 Coupe, A5 Sportback	8W0907777R	1215	8W0907777R	1215	8W2909576VC	
	8W0907777T	1215	8W0907777T	1215		
A5 Cabriolet	8W0907777R	1215	8W0907777R	1215	8W5909576VC	
	8W0907777T	1215	8W0907777T	1215		

3. After the software update, proceed with a new adaptation process of the suspension control module.

## Warranty

<b>Claim Type:</b>	<ul style="list-style-type: none"><li>• 110 up to 48 Months/50,000 Miles.</li><li>• G10 for CPO Covered Vehicles – Verify Owner.</li><li>• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li></ul>		
<b>Service Number:</b>	4316		
<b>Damage Code:</b>	0010		
<b>Labor Operations:</b>	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 40 TU)



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Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after to the service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2059665/2		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

## Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All part and service references provided in this TSB (2059665) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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