



**RECREATIONAL VEHICLE SAFETY
RECALL NOTICE**

Ford Safety Recall: 21V-090 (21C06)

Thor Motor Coach Safety Advisory: RC000222

April 2021

IMPORTANT SAFETY RECALL – SERVICE ADVISORY

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

Thor Motor Coach has been informed by Ford Motor Company that a non-compliance which relates to motor vehicle safety exists in certain model year 2020/2021 F-550 chassis. Ford Motor Company has decided that your vehicle, with the VIN shown above, fails to conform to Federal Motor Vehicle Safety Standard (FMVSS) No. 212 Windshield Mounting. As a result, Ford Motor Company is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

On your vehicle, the windshield may not have been properly adhered to the vehicle during vehicle assembly. The windshield may not stay adequately retained in a crash, which may increase the risk of injury to an occupant. This affects the following Thor Motor Coach products: model year 2021/2022 Magnitude and Omni motorhomes.

***What they
will do***

Ford Motor Company has authorized your dealer to remove the windshield and ensure proper reattachment free of charge (parts and labor). The time needed for this repair is less than one day. However, due to service scheduling requirements, your dealer may need your vehicle for a longer period of time.

***What we need
you to do***

Please contact your nearest Ford dealer without delay and request a service date for Recall 21C06. Provide the dealer with your VIN, which is printed near your name at the beginning of this letter.

Ford has not issued instructions to stop driving your vehicle under this compliance recall. You should contact your dealer for an appointment to have your vehicle remedied as soon as practicable. You can continue to safely drive your vehicle.

If you do not already have a servicing dealer, you can access owner.ford.com for dealer addresses, maps, and driving instructions.

If after contacting a Ford dealer you are still not satisfied they have done their best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,

Thor Motor Coach

