



**RECREATIONAL VEHICLE SAFETY
RECALL NOTICE**

DTNA Safety Recall: 21V-108 (FL877)

Thor Motor Coach Safety Advisory: RC000217

April 2021

IMPORTANT SAFETY RECALL – SERVICE ADVISORY

This notice applies to your vehicle: «VIN»

«Owner_name»

«Street»

«City», «State» «Zip»

Dear «Owner_name»:

Thor Motor Coach has been informed by Daimler Trucks North America LLC (DTNA), on behalf of its wholly owner subsidiary, Freightliner Custom Chassis Corporation (FCCC), that a defect which relates to motor vehicle safety exists in certain model year 2021 - 2022 Freightliner Custom Chassis XC Chassis manufactured June 18, 2020, through October 9, 2020. As a result, DTNA is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

***Reason for
this recall***

Certain motorhome chassis equipped with an adjustable brake pedal assembly may not be equipped with a return spring, which could lead to the brake pedal not promptly returning to the return position and causing the brake lights to stay illuminated. Additionally, in certain towed vehicles, the service brakes may also stay engaged, potentially leading to an increased risk of crash. This affects certain model year 2021-2022 Tuscany motorhomes.

***What they
will do***

The brake pedal assembly will be inspected and a return spring will be installed as needed. Repairs will be performed by Daimler Trucks North America authorized service facilities. The Recall will take approximately a half hour to one and a half hours depending on repair needed and will be performed at no charge to you.

***What we need
you to do***

Please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at Daimler-TrucksNorthAmerica.com/Contact-us. Scroll down to “Locate a Dealer” and select the appropriate brand. You may also confirm your vehicle’s involvement in this recall at this URL: <https://dtnadlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving.

If after contacting a DTNA dealer you are still not satisfied they have done their best to remedy this situation, you may also submit a written complaint to: Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590. You may call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153; or go to <http://www.safercar.gov>.) Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Thank you for your attention and cooperation in this matter.

Sincerely,
Thor Motor Coach

