



IMPORTANT SAFETY RECALL – SERVICE ADVISORY

DTNA Safety Recall: 21V-108 (FL877)

Thor Motor Coach Safety Advisory: RC000217

This notice applies to vehicle: «VIN»

«Dealer_name»

«Street»

«City», «State» «Zip»

Dear Dealer:

Thor Motor Coach has been informed by Daimler Trucks North America LLC (DTNA), on behalf of its wholly owner subsidiary, Freightliner Custom Chassis Corporation (FCCC), that a defect which relates to motor vehicle safety exists in certain model year 2021 - 2022 Freightliner Custom Chassis XC Chassis manufactured June 18, 2020, through October 9, 2020. As a result, DTNA is conducting a safety recall. We apologize for any inconvenience this action may cause you; however your safety and continued satisfaction are of the utmost importance to us.

Certain motorhome chassis equipped with an adjustable brake pedal assembly may not be equipped with a return spring, which could lead to the brake pedal not promptly returning to the return position and causing the brake lights to stay illuminated. Additionally, in certain towed vehicles, the service brakes may also stay engaged, potentially leading to an increased risk of crash. This affects certain model year 2021-2022 Tuscany motorhomes.

The brake pedal assembly will be inspected and a return spring will be installed as needed. Repairs will be performed by Daimler Trucks North America authorized service facilities. The Recall will take approximately a half hour to one and a half hours depending on repair needed and will be performed at no charge to you.

Please contact an authorized Daimler Trucks North America dealer to arrange to have the Recall performed and to ensure that parts are available at the dealership. To locate an authorized dealer, search online at Daimler-TrucksNorthAmerica.com/Contact-us. Scroll down to “Locate a Dealer” and select the appropriate brand. You may also confirm your vehicle’s involvement in this recall at this URL: <https://dtnadlrinfo.prd.freightliner.com:48518/VinLookup/vin-module/getVinLookupPage>.

You may be liable for any progressive damage that results from your failure to complete the Recall within a reasonable time after receiving.

Dealers that have stock units impacted by this recall can access the full list of affected VINs sold to their dealership by accessing the “Service Campaign” portion of the TMC Advantage Web Portal. If any unit on this list has been retail sold you are asked to notify the retail owner as soon as possible of this recall because their vehicle was not registered at the time the retail notice was mailed. Please immediately register any retail sold units on this list. **As a reminder, you are required by law to complete this recall on any stock units in inventory prior to retail sale. Any vehicle lessor receiving this notice must forward a copy to the lessee within 10 days.**

If you have questions concerning this recall, please contact the **TMC Warranty/Service Department** by mail at TMC, P.O. Box 1486, Elkhart, IN 46515-1486, **or** by phone at (877) 500-1020.

We apologize for this inconvenience; however, we have taken this action in the interest of customer safety and continued satisfaction with our products.

Sincerely,

Thor Motor Coach