

## 2021 Ontour

Complaint: CUSTOMER STATES THE OVERHEAD CABINETS ON EITHER SIDE OF BED HAVE FAILING HINGE STAYS, ONE FELL APART AND THE OTHER DOESN'T HOLD DOOR UP.

Cause: FOUND HINGES ON 2 CABINET DOORS DO NOT HOLD AND ARE COMING APART.

Correction: NEED TO REMOVE AND REPLACE 2 NEW HINGES ON CABINET DOORS.

Time Requested: 0.5HRS. 0.30 approved maximum.

## 2020 Lexor

2- CUSTOMER STATES CABINET AT REAR ABOVE BED HAS A HINGE MISSING A SCREW.

C/C; HINGE HAS FALLEN APART. NEED TO REMOVE AND REPLACE HINGE. LABOR REQUESTING: @ 0.50 HRS 0.20 approved

maximum. Sending new Lid Stay under warranty. Please do NOT order.