



Technical Journal

TITLE:

XC40 Recharge A/C performance (Poor cooling)

REF NO: TJ 35950.1.2	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2021-05-04	STATUS DATE: 2021-05-06
FUNC GROUP: 8730	FUNC DESC: Climate unit	Page 1 of 2	

“Right first time in Time”

Rows beginning with * are modified

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DESCRIPTION:

If the customer concern is poor A/C performance. Please follow instructions under service.

CSC Customer Symptom Codes

Code	Description
8B	Temperature control/A/C slow to cool in front section
8D	Temperature control/A/C slow to cool in rear section
KI	Temperature control/A/C not cold enough
SA	Temperature control/A/C not cold enough in front section

DTC Diagnostic Trouble Codes

Control Module	Code	Fault Type
VCU1	P26FD00	Permanent
VCU1	P26FD00	Intermittent

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536	ED	E400V6					2021-2021		-	0-0

**SERVICE:**

If the customer experiences poor A/C performance, please make sure the SW is completely upgraded. If a Total upgrade was performed on 4/23/2021 or after the car contains the latest SW.

This fix was included in the week 17 SW package.

*After SW download the car would need to be parked and locked for 15 minutes before test driving and verifying the repair.

Note: If the car has the latest SW and it still has poor A/C performance please fault trace according to VIDA.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 8730.