



Technical Journal

TITLE:

XC40 Recharge A/C performance (Poor cooling)

REF NO: TJ 35950.1.1	ISSUING DEPARTMENT: Technical Service	CAR MARKET: United States and Canada	
PARTNER: 3 US 7510 Volvo Car USA		ISSUE DATE: 2021-04-27	STATUS DATE: 2021-04-29
FUNC GROUP: 8730	FUNC DESC: Climate unit	Page 1 of 2	

“Right first time in Time”

Rows beginning with * are modified

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DESCRIPTION:

If the customer concern is poor A/C performance. Please follow instructions under service.

CSC Customer Symptom Codes

Code	Description
8B	Temperature control/A/C slow to cool in front section
8D	Temperature control/A/C slow to cool in rear section
KI	Temperature control/A/C not cold enough
SA	Temperature control/A/C not cold enough in front section

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
536	ED	E400V6					2021-2021		-	0-0

**SERVICE:**

If the customer experiences poor A/C performance, please make sure the SW is completely upgraded. If a Total upgrade was performed on 4/23/2021 or after the car contains the latest SW.

This fix was included in the week 17 SW package.

Note: If the car has the latest SW and it still has poor A/C performance please fault trace according to VIDA.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support needed", use function group 8730.