



Preliminary Information

PIT5844 Police Fleet Key Will Not Start Other Fleet Key Vehicles and/or Learning Additional RKE Fobs

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Tahoe	2021	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	With Fleet Key option RPO 6E2 or 6E8
Condition	<p>Some customers may comment that the fleet/common key option (RPO 6E2 or 6E8) does not work and they can not start other 2021 Tahoe vehicles with the same fleet/common key RPO.</p> <p>NOTE: When the fleet/common key option (RPO 6E2 or 6E8) is ordered, there are 4 additional unprogrammed key fobs included (RPO AMF). If these additional fobs are not needed by the customer, please do not learn them to the vehicle at this time.</p>
Cause	BCM software anomaly

Correction:

GM engineering is working on releasing new BCM software to correct this concern and it should be available shortly. When the new BCM software is released, any previously learned RKE fobs will have to be replaced/scrapped. Because of this, if the customer has no immediate need for these additional unprogrammed fobs, please do not learn them to the vehicle at this time. These additional unprogrammed fobs can be learned to the vehicle once the new BCM software is released and installed into the vehicle.

NOTE: If there is an immediate need for these additional fobs then the fobs should be programmed to the vehicle. When performing the fob programming, be aware that the fob pocket location has changed for the 2021 Police Tahoe, see SI document ID 5613857 for more information.

Version History

Version	1
Modified	05/25/2021 - Created on.



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