



Preliminary Information

PIP5807 10L1000 2nd Gear Start Is A Normal Characteristic If The Transmission Is Not In Tow Haul Mode

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado 2500HD/3500HD	2020 - 2021	All	All	L5P	MGM MGU
GMC	Sierra 2500HD/3500HD	2020 - 2021	All	All	L5P	MGM MGU

Involved Region or Country	North America
Condition	Some customers may comment that the transmission only has 9 forward gears or the transmission starts in 2nd gear from a stop.
Cause	<p>This is a normal characteristic of the 10L1000 transmission while driving in Normal mode.</p> <p>When the transmission is operated in Tow Haul the transmission will have a 1st gear start.</p> <p>The transmission can obtain 1st gear in Normal mode by shifting the shift lever into the Manual mode position.</p>

Correction:

No repairs should be attempted to address this concern.

Note: Please review SI document 5163996 Transmission General Description as it has recently been updated with this information.

Version History

Version	1
Modified	05/24/2021 - Created on.



GENERAL MOTORS