



GROUP
Body Electrical

MODEL
2022MY
Carnival (KA4)
w/Rear Seat
Entertainment

NUMBER
PS701

DATE
June 2021



TECHNICAL OPERATIONS

SUBJECT:

RESETTING REAR SEAT ENTERTAINMENT (RSE) MONITORS (BLUETOOTH)

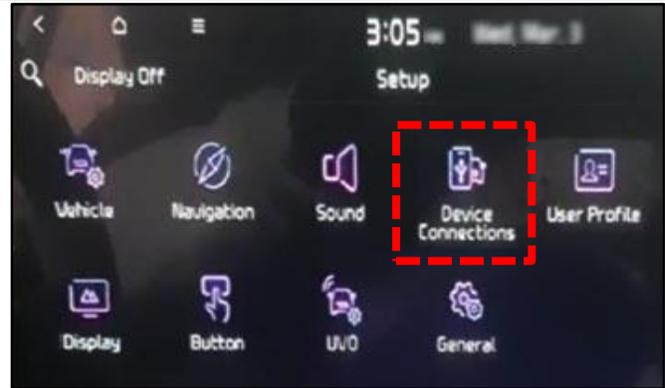
This Pitstop provides information on resetting and renaming the Rear Seat Entertainment (RSE) monitors on some 2022MY Carnival (KA4) vehicles equipped with AVN 5.0 Wide audio. RSE monitors communicate with the AVN5W head unit through a Bluetooth connection. In the event a customer has a monitor replaced, reset, or the monitor name reflects the wrong location, the monitor may be reset through the RSE monitor settings menu, and reconnected to the AVN 5.0 Wide audio. Follow the procedure outlined in this publication to reset the Rear Seat Entertainment monitors on affected vehicles.

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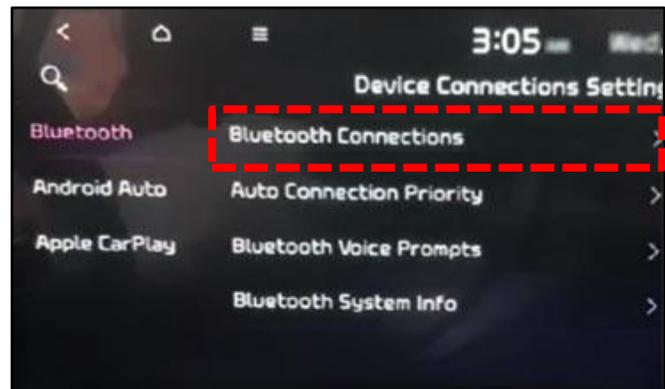


1. AVN5W Bluetooth Connection Settings:

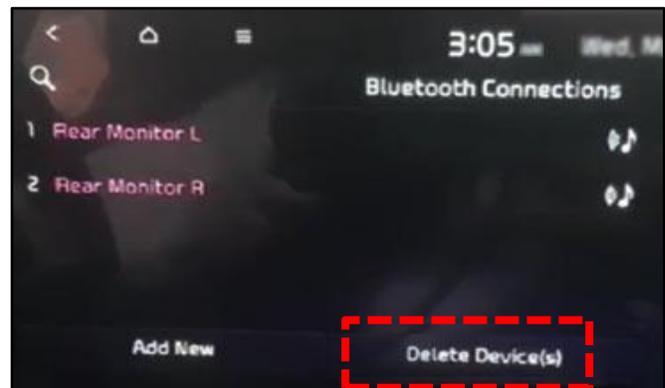
1. On the AVN 5.0 Wide head unit, press the 'Setup' key and select 'Device Connections'.



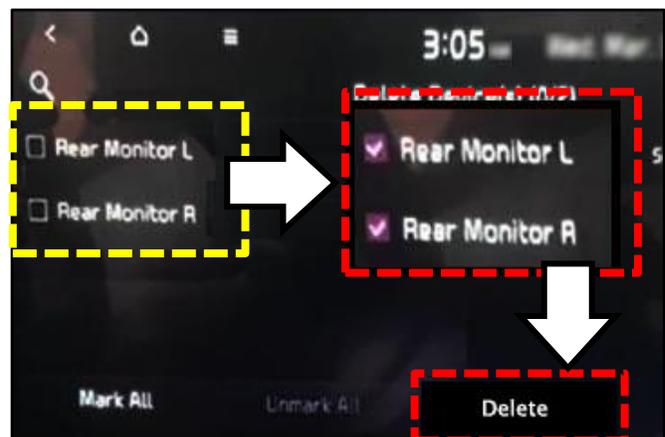
2. Select 'Bluetooth Connections'.



3. Select 'Delete Device(s)'.



4. Select the RSE monitors, then select 'Delete'.



2. Rear Seat Entertainment Monitor Settings:

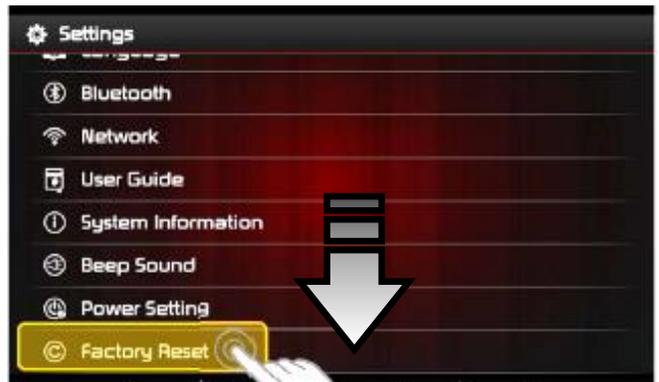
- 1a. On the Rear Seat Entertainment monitor, swipe left or right to get to the **Settings** menu.



- 1b. Select **'Settings'**.



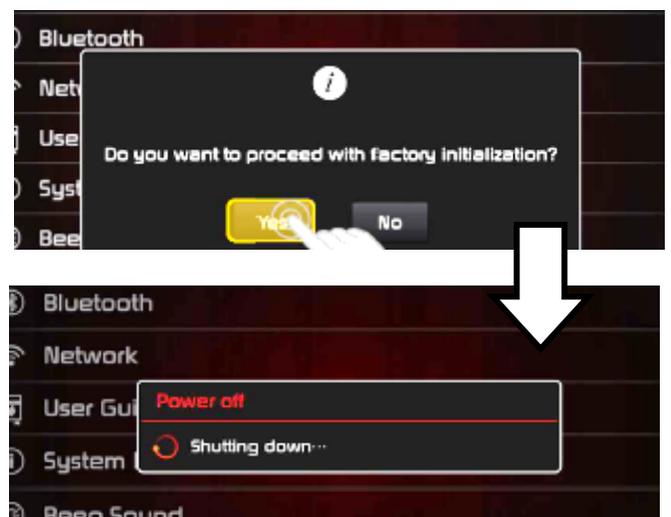
2. Scroll down and select **'Factory Reset'**.



3. Select **'Yes'** to confirm Factory Reset.
Then wait for the head unit to reboot.

NOTICE

All settings will be initialized back to factory settings.



3. Reconnect RSE Monitors to AVN5W Bluetooth:

1. On the Rear Seat Entertainment monitor, select 'Settings'.

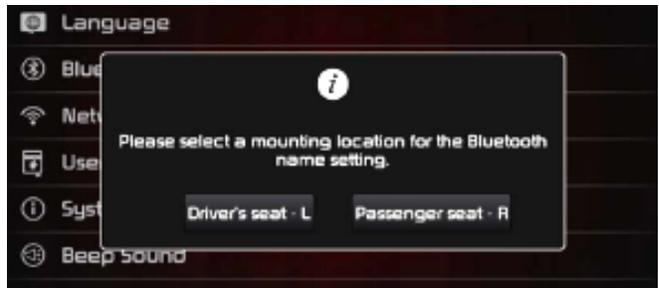


2. Select 'Bluetooth'.



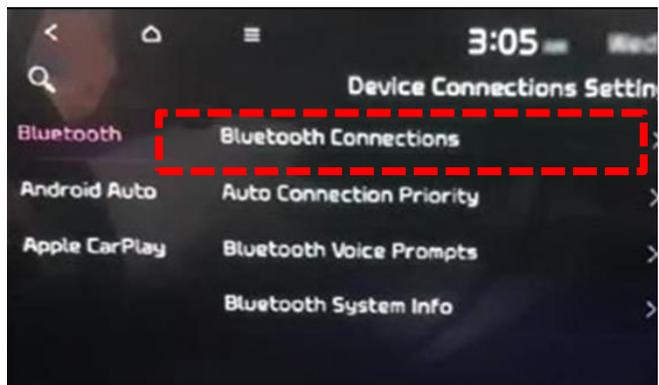
3. When prompted, select either monitor location:

- Driver's seat - L
- Passenger seat - R



4. Return to the Bluetooth Connections menu on the AVN 5.0 Wide head unit:

Select 'Device Connections' then 'Bluetooth Connections'.



5. Verify the RSE monitors are connected as shown in the sample screen.

If the music symbol on the right appears grayed out, tap the monitor name to activate it.

