Dorman Product Alert Bulletin

May 26, 2021

Product Category: Steel Wheel Part Number(s): 939-187
Destroy in Field: Yes
Return Authorization: Yes
Return Location: N/A

Issue Credit: Please let customer service know that the parts have been destroyed in the field

Apply to Defective All: No

New Product Availability: Immediate

Return for Inspection Instructions:

• Dorman requests that inventory with date codes of December 12, 2021 (20346) and December 13, 2021 (20347) be destroyed for part 939-187 noted.



Notes/Comments:

• If there are any problems with one of these parts, on the vehicle level, we will cover through the Dorman labor claims process.

Return Instructions:

- 1. Please pull all affected inventory.
- 2. Please contact Customer Relations Dorman by e-mail or phone (rgarequests@dormanproducts.com / phone 1-800-523-2492) to obtain a RGA Q-Number.

You will need to provide:

- a. Customer Account
- b. Part number
- c. Quantity being destroyed
- 3. Please destroy these parts

Thank you for your understanding and assistance with this matter.