

VOLVO TRUCKS DEALER BULLETIN



To: General Managers, Service Managers, Service Technicians, Warranty Managers
From: Volvo Trucks – Service
Date: May 12, 2021
Subject: 1-Piece Hub Covers
Bulletin: SNV21-005

We have been alerted to a potential retention issue involving the Volvo 1 piece Hub Covers. Currently a team is investigating the issue. In an abundance of caution we have made the decision to short ship vehicles that ordered this feature. In most cases the parts are packaged separately in a box and placed in the cab.

For trucks that are short shipped, once a solution is available a campaign will be placed on the trucks so that they can acquire the parts.

Additionally, we are requesting that you do not install any further Volvo 1 piece Hub Covers until our investigation has been completed.

Below are the affected part numbers.

23768768 Kit, Steer, Black
23764272 Assembly, Steer Black
23768767 Kit, Steer, Chrome
23764269 Assembly, Steer, Chrome

23768771 Kit, Drive, Black
23764273 Assembly, Drive, Black
23768770 Kit, Drive, Chrome
23764271 Assembly, Drive, Chrome

