



May 17, 2021

Second Source Notice - Level Up® Hydraulic Power Units, Towable

Dear Valued Customer:

Please be advised in order to ensure an adequate product supply, we have secured a second source for our Level Up® towable hydraulic power units that includes an innovative purge feature.

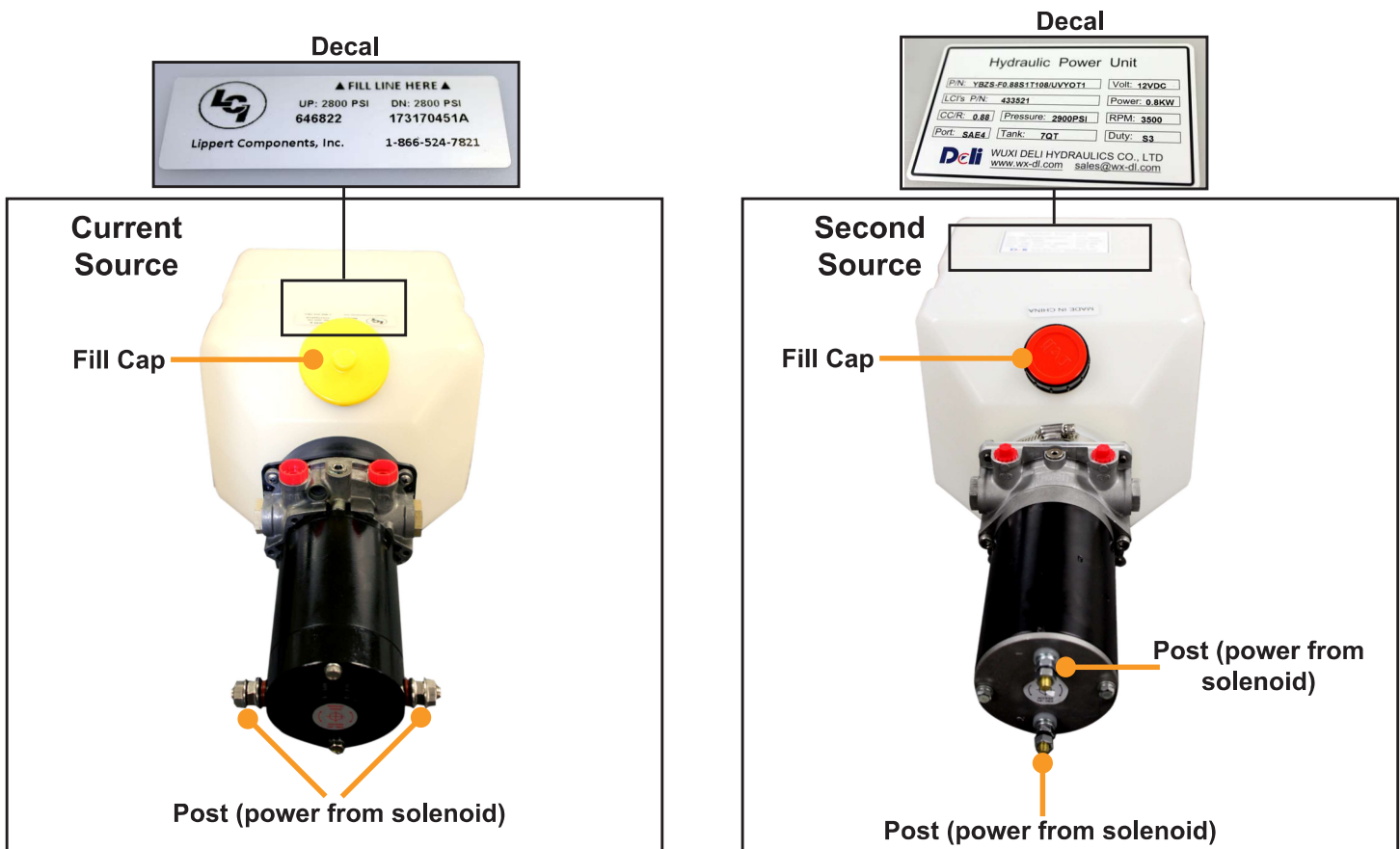
Currently, our supplier is Parker. We have secured Deli as a second source. The second source has been tested and approved by LCI. The LCI test data is available upon request.

The new Deli power unit brings all fluids back to the reservoir, which allows the system to purge itself of air and contamination. The new feature is beneficial in the field and also during any maintenance needed at the dealership.

We do not recommend the power unit's purging feature replace the use of the flush and fill equipment for initial installation and fill. The current flush and fill procedure is still the most efficient way to fill the system at the OEM. The system will, however, continue to purge air, even after the flush and fill, which ensures any remaining trapped air will be expelled during normal use.

The two power units are nearly identical in fit and can be interchanged without any modifications. There is no change in wiring or manual override function. The only change in installation is an added benefit — the power unit cannot be hooked up backward. With the current pump, if the lines are hooked up backward, the retract function will not work.

While the Deli power unit is offered as a second source at this time, testing and planning are under way to make the self-purge feature available across the board on all LCI power units.



There are several visual ways to differentiate between the two sources (Fig. 1 and 2). The reservoirs are a slightly different shape, but hold the same volume of fluid. The fill caps have visual differences as well and there are different decals on each source. The current source has the posts on the sides of the power unit, while the Deli source has the posts on the front. The Deli power unit will also have red motor power cables (not pictured.)

There will be no price change associated with the Deli pump when provided — at LCI's option — as a second source. Customers will still use the same kit number to order, however the part number for the pump within the kit will change for the second source. **(See chart below.)**

The change will be made on a customer-by-customer basis. Customers will receive the current source and second source interchangeably as supply dictates.

Please note: Customers will still order the same kit number, however, the part numbers for the second source Deli power unit will be different than the Parker part number within the kit. See below:

Original (Parker) PN	Second Source (Deli) PN
251272	433521
141051	433522
251271	433523

If you have any questions on the second source power units, please do not hesitate to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Mason Ogle

VP of RV Sales

Lippert Components, Inc.

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Frequently Asked Questions:

- 1. Will a new part number be required?** The customer will use the same kit part number, however the Deli pump will have a different part number within the kit. See chart above.
- 2. Does the price change for the item?** No, the price for the Deli pump will not change when supplied as a second source. There is no hydraulic or leveling kit price change associated with the use of the second source.
- 3. Is the new part wholly interchangeable with the previous version of the part?** Yes, the parts are interchangeable.
- 4. Does the customer need to replace inventory?** No, the two pumps are wholly interchangeable. Customers will receive the current source and second source interchangeably as supply dictates.