



May 12, 2021

Product Change Notice - Gen I Patio Wall Armor moving to Gen II due to supply shortages

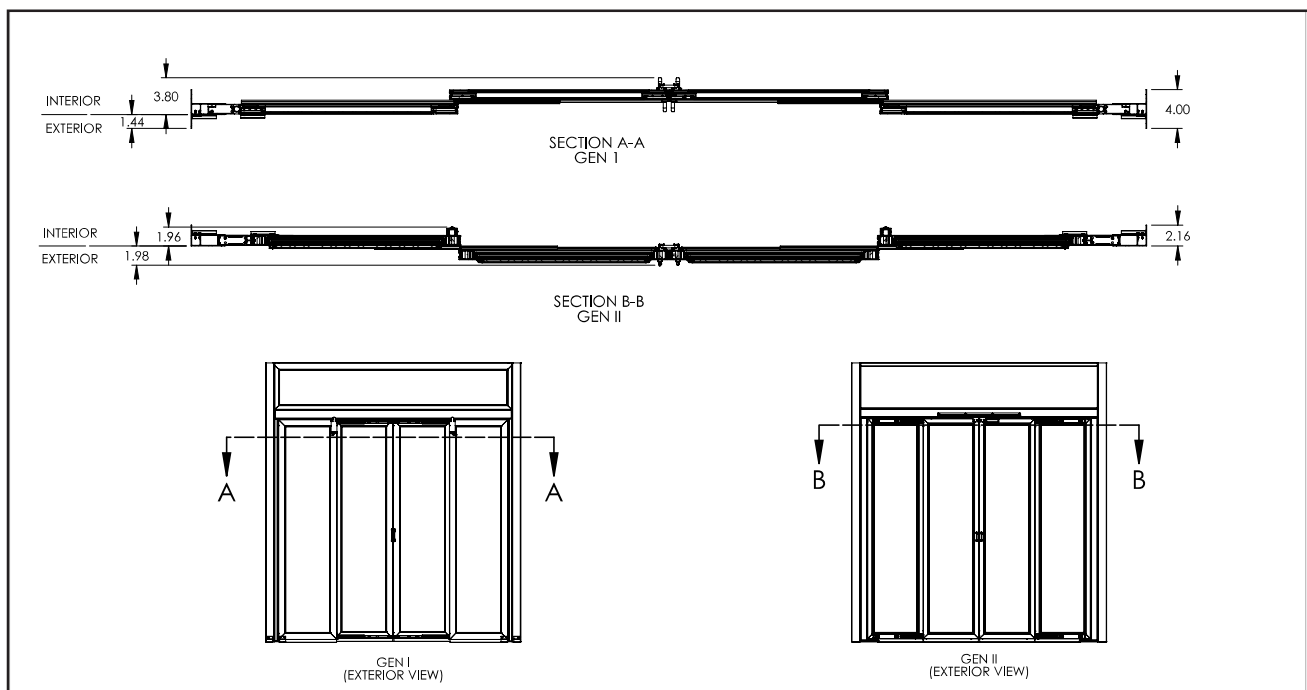
Dear Valued Customer:

Please be advised, due to parts shortages Lippert intends to move from the Gen I Patio Wall Armor System to Gen II Patio Wall Armor System. This change will affect open orders of the wall armor kits, as well as future orders.

Lippert will still be able to supply some parts for the Gen I system, but entire systems will not be available, starting immediately.

Like Gen I, the Gen II system will come with screens only. The Gen II system uses glass panels instead of vinyl and has a foam header panel instead of a tin header panel. There is also a difference in rail thickness. See Fig. 1 for details showing the overall thickness is thinner in Gen II. For installation, existing wall angles can still be used for Gen II.

Fig.1



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Scott McKinnon

Product Manager

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Frequently Asked Questions:

1. **Will a new part number be required?** Yes the variant number for Gen II will replace Gen I.
2. **Does the price change for the item?** No, there is no price change.
3. **Is the new part wholly interchangeable with the previous version of the part?** Yes, the systems are interchangeable as entire systems.
4. **Does the customer need to replace inventory?** No, the change will be made on a running basis, starting immediately.