

[Next Unread Message](#)[View Message](#)

Sent on	05	28	2021	Expires on	07	15	2021
----------------	----	----	------	-------------------	----	----	------

From	Brad Ortloff, Manager of Auto Campaigns and Recalls
-------------	---

Subject	EXPANSION-Warranty Extension: 2017-2021 Multi-Model A/C Condenser Leaking
----------------	---

DATE: May 28, 2021

TO: All Honda Sales, Service, & Parts Managers, and Personnel

FROM: Brad Ortloff, Manager of Auto Campaigns and Recalls

Re: EXPANSION-Warranty Extension: 2017-2021 Multi-Model A/C Condenser Leaking

Today, May 28, 2021, American Honda is announcing a warranty extension for certain 2018-2020 Accord and Accord Hybrid, 2018-2020 Civic, 2017-2021 Civic Hatch, 2017-2021 Civic Type R, 2018-2021 Clarity PHEV, and 2019-2021 Insight vehicles. This warranty extension covers the A/C condenser to address concerns of leaking refrigerant. American Honda is extending the warranty on the A/C condenser to 10 years from the original date of purchase.

BACKGROUND

Due to supplier process concerns, the A/C condenser may not have been manufactured to specifications. As a result, tiny holes may develop in the condenser tube walls allowing the refrigerant to leak out.

REPAIR

Follow the diagnostic steps outlined in the service bulletin to determine if the vehicle qualifies for this repair. For vehicles that qualify, replace the A/C condenser.

PARTS

Parts are available through normal ordering.

TOOLS

There are no special tools or equipment required for this repair.

SERVICE BULLETIN

The following service bulletins have been posted to the Service Information System (SIS) as of May 28, 2021. They include parts, repair, and warranty information related to this warranty extension.:

- 19-091, Warranty Extension: 2016-20 Civic and 2017-21 Civic Hatch A/C Condenser Leak
- 21-018, Warranty Extension: 2018-20 Accord A/C Condenser Leak
- 21-015, Warranty Extension: 2018-20 Accord Hybrid A/C Condenser Leak
- 21-014, Warranty Extension: 2017-21 Civic Type R A/C Condenser Leak
- 21-017, Warranty Extension: 2018-21 Clarity PHEV A/C Condenser Leak
- 21-016, Warranty Extension: 2019-21 Insight A/C Condenser Leak

CUSTOMER NOTIFICATION

American Honda expects to complete customer notification by early summer.

As always, be sure to do an iN VIN status inquiry for all vehicles passing through your dealership to determine eligibility for any open campaigns.