



TECHNICAL SERVICES INFORMATION BULLETIN

TSIB 21-04, rev A		04/29/2021
TO:	All operators	
TITLE:	SE - GI Window Glass Assembly Adhesive Debonding	
APPLICABILITY:	E4500 and J4500 models of Model years 2001-2006 for following VIN range: 61570, 61610, 61614 - 61616, 61618 - 61686, 61689 - 62226, 62228 - 62338, 62340 - 62535, 62562 - 62586, 62593 - 62645, 62647 - 62685, 62974 - 62984, 62986 - 62994, 63060, 63094 - 63102, 63335, 63379 - 63398	

WARNING

Read this entire procedure before beginning work.

Use Safe Shop Practices at All Times.

To avoid personal injury:

- a. Proper Personal Protective Equipment (PPE) must be worn. Safety glasses and protective gloves are required for working with DEF Fluid.*
- b. Turn the main battery disconnect switch to the OFF position.*
- c. Ensure that both the front and the rear wheels are chocked.*
- d. Position the ENGINE RUN and ENGINE START switches on the engine compartment remote control box to the OFF position.*
- e. Allow enough time for components to cool down prior to working in the engine compartment.*



1.0 Description

This bulletin is for customers complaining of side sash debonding on E4500 and J4500 model coaches equipped with SE-GI window glass.

2.0 Material requirements

No materials required.

3.0 Special tools

FCP-348.

4.0 Procedure

FCP 348 was created many years ago to address the debonding of SE-GI window.

If this FCP modification has been completed and the window is still debonding, especially along the lower portion of the frame, the side sash must be replaced.

Continue to follow the maintenance manual and inspect the windows for debonding periodically for preventative maintenance.

If you have questions, or need further assistance, please contact the MCI Technical Call Center @ 1-800-241-2947