

# Special Service Message

NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75418 - L663 21MY 3 Zone Air Conditioning System Inoperative

**Models :** Defender/L663

**Engineer** Richard Attwood

**Name :**

**Last** 26 MAY 2021 15:27:49

**Modified :**

**Category :** Electrical

**Symptom :** 208000 Climate Control

**Content :** **Issue:** A customer may report that the air conditioning system does not achieve the selected interior cabin temperature. Affecting 3 zone climate control systems only.

**Cause:** Excessive refrigerant installed during vehicle manufacture.

**Action:** Recover the installed refrigerant, evacuate and install the correct level of refrigerant as indicated on the under bonnet refrigerant label, following the TOPIx Workshop Manual service procedure 412-00 'Air Conditioning System Recovery Evacuation and Charging.

Affected VIN range: SALEA6RU7M2037447 to SALEA6BUXM2061655