


DTNA Solutions > Discussions and Feedback > Tech Talk > ELITE SUPPORT



 Eric\_Bloom  
Piston Head

05-14-2021 11:09 AM

## ELITE SUPPORT

### Vehicle Information

VIN: 1FVAG5FE7KHKT2295

Model: 108SD CONVENTIONAL CHASSIS

Model Year: 2019

Mileage: 1 miles

Make: FTL

Are you currently seeing this same issue on other DTNA vehicles at your location?: no

Base Model: 108SD

### Vehicle Systems Involved

LATCH

OTHER SYSTEM (ELITE  
SUPPORT)

SEATS

SO AS WE ARE GOING FULL FORCE BACK INTO ELITE SUPPORT I HAVE LOTS OF QUESTIONS ON UPTIME PRO, TECH PAD , PARTS REQUESTS. AND SOME EA. QUESTIONS.


Add tags



1 Kudo

Reply



 Scott\_Trippel  
Optimus Prime

05-14-2021 11:20 AM

Shoot

We have just integrated Uptime, been using express write up for 3 years, we have parts requests fully operational and have revamped our shop for EA ER and communications

Add tags

 1 Kudo

Reply



Sean\_Evans  
Solutions Pro

05-14-2021 02:20 PM

We are doing our parts via uptime pro and tech pad. I wish that the parts requests and replies was completely in uptime pro. Ours sends an email to the parts guys, and then they reply to it. It would be nice if it was contained entirely within uptime pro, instead of starting a parts request with uptime pro, and then completing it with email.

Any questions just ask away Eric!!!

Add tags

 0 Kudos

Reply

