

## WME1 Stop Delivery - Adjust the steering wheel position

Version 2

### **WME1 Stop Delivery - Adjust the steering wheel position**

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#### **IMPORTANT REMINDER**

**IT IS A VIOLATION OF FEDERAL LAW FOR DEALERS TO DELIVER TO CUSTOMERS NEW VEHICLES IN THEIR INVENTORY AFFECTED BY THIS NOTIFICATION UNTIL THESE VEHICLES ARE REMEDIED. DEALERS SHOULD NOT SELL, LEASE, RENT, OR LOAN ANY NEW OR USED VEHICLES IN DEALER INVENTORY AFFECTED BY THIS NOTIFICATION PRIOR TO REMEDY. DEALERS GROUNDING LEASE RETURNS SHOULD REMEDY ALL AFFECTED GROUNDED VEHICLES.**

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## Affected Vehicles

As soon as VINs for this Stop Delivery are defined they will be published within this post, and will show campaign WME1 open in PCSS.

As additional affected vehicles are built, the list will be updated on a rolling basis.

## Overview

Due to worldwide semiconductor bottlenecks at individual suppliers, the affected vehicles were built without a control unit for the electric steering column adjustment.

The electric adjustment of the steering wheel position is therefore not available on these vehicles.

For this reason, **a neutral or customized steering wheel position must be set on the affected vehicles before delivery.**

We are working with high priority to procure the required capacities of control units. **As soon as these control units are available, they will be retrofit as part of workshop campaign WME2.**

Model type	Cayenne (9YA / 9YB)
Model year	2021
Manufacturing period	Between 5/10/2021 and TBD*
Vehicle specifications	Electric steering column adjustment (I-No. 2C7)
Number of affected vehicles	TBD*

\*Please note that vehicles from current production are added to this campaign on a daily basis. The manufacturing period and the number of affected vehicles may still change due to volatile availability of the control units. Always check in PCSS for open campaigns by VIN.

## Test instructions and remedial measures

The Technical Information for the adjustment of the steering wheel position will be published once available.. This post will be updated with the latest information for dealers.

Please note that the actual retrofitting of the control units on the affected vehicles will be carried out once parts are available via corresponding workshop campaign WME2 "Retrofit control unit for steering column adjustment".

## Additional Information

Please inform all relevant dealer staff of this announcement..

The campaign is also assigned to the affected vehicles in PCSS and can be viewed on all levels including dealer level.

Created by [Ryan Cooney](#) on May 28, 2021 2:35 AM. Last modified by [Ryan Cooney](#) on May 28, 2021 2:49 AM.

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