

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: INSTRUMENT CLUSTER WARNING MESSAGE "SAFETY AND DRIVER SUPPORT SYSTEMS PARTIALLY DISABLED" AND DTC U0401:68 IS STORED	Service Alert No.: SA-037/21
	Last Issued : 05/24/2021

BULLETIN NOTES

This service alert supersedes the previously issued service alert listed below. The changes are noted in Red text.

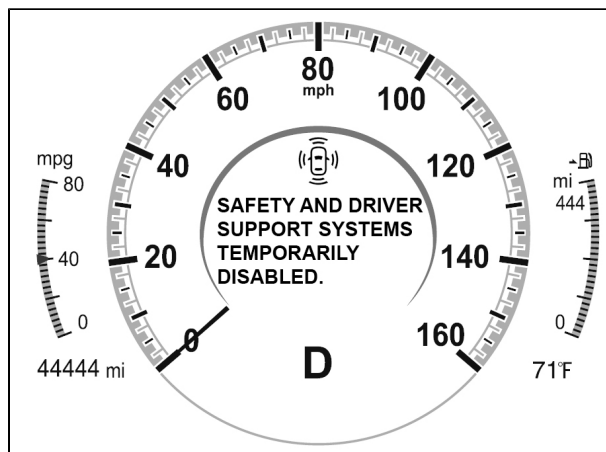
Previous Service Alert:	Date(s) Issued:
SA-008/20	01/10/20

APPLICABLE MODEL(S)/VINS

2019 Mazda3

DESCRIPTION

Some customers may experience an instrument cluster warning message "Safety and Driver Support Systems Partially Disabled" and DTC U0401:68 [VEHICLE CONTROL MODULE (US)] (Error signal received from PCM, DSC HU/CM, instrument cluster, or body control module (BCM)) stored. This may be caused by the customer riding the brake pedal.



REPAIR PROCEDURE

1. Verify customer concern.
2. Does eMDCS vehicle history show SSPC5 closed?

CONSUMER NOTICE: The information and instructions in this bulletin are intended for use by skilled technicians. Mazda technicians utilize the proper tools/ equipment and take training to correctly and safely maintain Mazda vehicles. These instructions should not be performed by "do-it-yourselfers." Customers should not assume this bulletin applies to their vehicle or that their vehicle will develop the described concern. To determine if the information applies, customers should contact their nearest authorized Mazda dealership. Mazda North American Operations reserves the right to alter the specifications and contents of this bulletin without obligation or advance notice. All rights reserved. No part of this bulletin may be reproduced in any form or by any means, electronic or mechanical--including photocopying and recording and the use of any kind of information storage and retrieval system ---without permission in writing.

- Yes - Go to Step 3.
- No - Perform SSPC5

3. Go to MGSS DTC U0401:68 [VEHICLE CONTROL MODULE (US)].
4. Verify repair.

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