

Y1A Taycan Chassis Warning Displayed in Instrument Cluster

Vehicles Affected

Models	Model Year	Model Type	VIN Range	Vehicle-Specific Equipment
Taycan	As of 2020 up to 2021	Y1A	N/A	N/A

Revision History

Revision	Release Date	Changes
0	May 7, 2021	Original document

Condition

The customer reports seeing instrument cluster warning, "Chassis failure. Continuation of the journey is only possible to a limited extent. Please contact dealer".

Technical Background

A Connect backend issue occurred on Monday, May 3, 2021 and may cause failures in control unit communication. 2020 and 2021 Taycans with Gateway CU software version 2591 may see the error messages in the instrument cluster, for example: "Chassis failure. Continued driving is possible. Please contact dealer".

A control unit scan or vehicle analysis log will reveal numerous control units storing fault code U112100 – Data Bus – Missing Message.

This is a false error message and customers do not need to contact/visit the dealership.

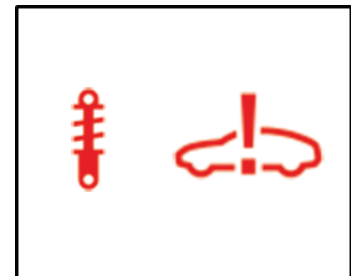


Figure 1

Service Information

This is a false error message and customers do not need to contact/visit the dealership.

The software campaign that caused this error has stopped, but may have already reached the vehicle and the error message will appear when the vehicle is turned on.

Please advise your customers that the error has been since late on May 5, 2021 and the error message should disappear after the vehicle is turned off and turned back on again. No further customer action is required at this point.

Search Items

Taycan, error, chassis failure, U112100, Connect

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