

Special Service Message



NOTE: A Special Service Message is a formal communication issued by Land Rover and carries the same importance of a Technical Service Bulletin. An SSM is a quick method of communicating "Need To Know" information to the technical service community. SSM's may be issued in advance of a technical bulletin or may be the only communication on a given topic. All information contained in Land Rover technical communications are intended for use by trained, professional technicians with the knowledge, tools, and equipment required to complete the procedure correctly and safely. It informs the Technicians of conditions that may occur on some vehicles, or provides information that could assist in correct vehicle and diagnostic service.

SSM 75414 - L494 - Roof Rail Trim/Side Finisher Not Correctly Fitted Causing Poor Cosmetic Appearance

Models : Range Rover Sport / L494

Engineer Name : Chris Davies

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Category : Accessories

Symptom : General Accessories

Content : **Issue:**

- VPLWR0104 (Black finish)
- VPLWR0103 (Silver finish)
- LR049926 (Black)
- LR049927 (Silver)

Customers report that accessory fit roof rail trims are not correctly fitted, causing poor cosmetic appearance and could lead to a rattle.

Cause:

Roof Rail trim clips not engaged correctly.

Action:

Please take extra care when fitting or refitting the roof rail trims.

Please follow the steps below, referring to the numbered images within the attachment;

1. Ensure the top edge of the finisher is inserted in the top cavity and rotated upwards until the clipping edge is visible. (NB. The main clip must be above the clipping edge)
2. Push down and inboard in a rotational movement, ensuring the top edge of the trim finisher remains in contact with the top cavity until all the clips are engaged with clicking noise
3. (Ok) Clip(s) engaged with Click Noise along the length of the trim
4. (Not Ok) Clip(s) NOT engaged, check the gap between trim finisher and the body

If the trim finisher gap is inconsistent, remove the finisher with a suitable plastic tool from the bottom edge and repeat the steps above.

A Topix update is in progress to update the accessory fitting procedure, which will supersede this SSM.

File : [SSM75414 - L494 - Roof Rail Trim Side Finisher Not Correctly Fitted Causing a Rattle.pdf](#)