

SSM 49826 - 2021 F-150 - FordPass Missing Button To Activate Vehicle And/Or Message Stating Wifi Hotspot Feature Not Enabled When Attempting To Access The Settings In SYNC

Some 2021 F-150 vehicles built on 29-Apr-2021 and through 18-May-2021 may exhibit FordPass missing the button to activate the vehicle and/or a message stating WiFi hotspot feature not enabled when attempting to access the WiFi hotspot settings in the SYNC4 menu. This may be due to the gateway module (GWM) configuration. To correct the condition, download and run the GWM - Gateway Module A (GWM) Configuration app using the Ford Diagnosis and Repair System (FDRS). For claiming use causal part number 14G650 and applicable labor times from Section 10 of the Service Labor Times Standard (SLTS) Manual.

APPLICABLE VEHICLES
2021 TRUCK: FD P702N F150