



Technical Service Bulletin

55 Rear lid operation works intermittently from remote control key

55 21 57 2063484/1 May 28, 2021.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
Q8	2019	022000 - 044853	Not Applicable

Condition

Customer states:

- The rear lid responds intermittently when using the remote control key.

Workshop findings:

- The rear lid opens and closes properly from the door switch, but only intermittently when double-clicking the trunk release button on the remote key.

Technical Background

The remote control rear lid signal type parameter, stored in the rear lid control module, J605 (address word 006D) is set to press and hold, instead of the double click.

Production Solution

An adjustment to the parameter for the remote control rear lid signal type that is stored in the rear lid control module, J605 (address word 006D) was put into production.

Service

SVM Update Instructions

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Parameterize the rear lid control module, J605 (address word 006D) using the SVM action code as listed in the table below, if necessary:



Technical Service Bulletin

Model	Software Part Number	New Target Data Container Number (or higher)	New Target Data Container Version (or higher)	SVM Code Input
Q8	4M0959107B	4M8909541C	0007	6DA003
	4M0959107D			

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.		
Service Number:	5568		
Damage Code:	0039		
Labor Operations:	Software Update (Includes checking for DTCs)	0151 0000	Time stated on the diagnostic protocol (Max 100 TU)
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to the service procedure	No allowance	0 TU
	Road test after the service procedure	No allowance	0 TU
Claim Comment:	As per TSB #2063484/1		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.



Technical Service Bulletin

All part and service references provided in this TSB (2063484) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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