



**KIA MOTORS**

GROUP  
Fuel

MODEL  
2010MY Soul [AM]

NUMBER  
021

DATE  
April 2010

## TECHNICAL SERVICE BULLETIN

**SUBJECT:** COMBINED TSB / SERVICE ACTION: SOUL (AM) FUEL FILLER CAP REPLACEMENT (SA 037)

This bulletin provides information related to some 2010MY Soul (AM) vehicles produced from January 8, 2009 to July 31, 2009. An improved fuel cap is available with a new handle design for improved feel during tightening, and a full thread stop which provides one click during tightening instead of several clicks as from the previous design. Kia is requesting the replacement of fuel caps on all affected Soul (AM) vehicles to improve customer satisfaction.

To improve customer satisfaction, Kia is requesting the replacement of fuel caps as a Service Action on all affected 2010 Soul (AM) vehicles. Before installing the new fuel cap, check the existing fuel cap to see if it's the updated design; if the vehicle already has the latest fuel cap design, no further action is required.

For vehicles not on the Affected Vehicle List, but with a customer concern; perform the following procedure outlined in this bulletin and submit a warranty claim per "customer concern" (Standard Terms and Conditions, page 3).

**FUEO21 / SA037**

IMPROVED	
Fuel Filler Cap Assembly	
	
	31010 2C800
	31010 3L600

File Under: <Fuel>

- Circulate To:  General Manager  Service Manager  Parts Manager  
 Service Advisor(s)  Technician(s)  Body Shop Manager  Fleet Repair

**SUBJECT:** COMBINED TSB / SERVICE ACTION: SOUL (AM) FUEL FILLER CAP REPLACEMENT (SA 037)

**AFFECTED PRODUCTION RANGE:**

MODEL / ACTION	PRODUCTION DATE RANGE
Soul (AM) Service Action	January 8, 2009 to July 31, 2009
Soul (AM) Field Fix	

**REQUIRED PARTS:**

Part Name	P/N
Fuel Filler Cap	31010 3L600

**SERVICE ACTION WARRANTY CLAIM INFORMATION:**

*These vehicles are listed on the "Not Completed VIN Report".*

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement Part No.	Qty
V	31010 2C800	0	N69	C38	(SA 037) Fuel Filler Cap Replacement	100020R0	0.2 M/H	31010 3L600	1

**Note: Only one Labor Op can be claimed.**

**STANDARD TSB WARRANTY CLAIM INFORMATION:**

Use this information only to file a warranty claim for vehicles for which:

1. A customer complains of the same concern.
2. The VIN does not appear on the Affected Vehicles List for Service Action SA 037.
3. The vehicle model year and production date range are as identified in this bulletin.

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement Part No.	Qty
W	31010 2C800	0	N69	C38	(Fuel 021) Fuel Filler Cap Replacement	31010F00	0.2 M/H	31010 3L600	1

**Note: Only one Labor Op can be claimed.**

**\*NOTICE**

VIN Inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA 037 when accessing the WebDCS system.