



KIA MOTORS

GROUP
Chassis

MODEL
2010MY Rio [JB]

NUMBER
022

DATE
April 2010

TECHNICAL SERVICE BULLETIN

SUBJECT: SERVICE ACTION: STABILIZER BAR LINK UPPER MOUNTING NUT RETORQUEING (SA034)

This bulletin provides information relating to some Rio (JB) vehicles built from Nov. 6, 2009 to Nov. 20, 2009. On some affected vehicles the right and left stabilizer bar link upper mounting nut(s) may have been insufficiently torqued, permitting some metal-to-metal contact that may result in squeaking noise.

To improve customer satisfaction, Kia is requesting the completion of this service action on all affected 2010 Rio (JB) vehicles that fall within the affected date range.



Stabilizer Bar Link Upper Mounting Nut

* NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer request to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service>Warranty Coverage> Warranty Coverage Inquiry>Campaign Information). Not Completed Recall/Service Action reports are available on WebDCS (Consumer Affairs>Not Completed Recall Recall VIN>Select Report).

The issue number is SA034.

File Under: Chassis

Circulate To: General Manager Service Manager Parts Manager
 Service Advisor(s) Technician(s) Body Shop Manager Fleet Repair

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Service Procedure

1. Turn the steering wheel all the way to the right to obtain access to the right stabilizer bar link upper mounting nut.
2. Inspect and retighten the right-side stabilizer bar link upper mounting nut as necessary per the specified torque specification below.

Tightening torque: 40~47 lb-ft. (54~64 Nm)



3. Repeat the above procedure steps 1 and 2 on the left-side stabilizer bar link upper mounting nut.

AFFECTED PRODUCTION RANGE:

MODELS	PRODUCTION DATE RANGE
Rio [JB]	Nov. 6, 2009 to Nov. 20, 2009

SERVICE ACTION WARRANTY CLAIM INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement Part No.	Qty
V	13396 10007K	0	N86	C27	(SA034) Stabilizer Bar Link Upper Mounting Nut Retorquing	100008R0	0.2 M/H	N/A	0

***NOTICE**

VIN Inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA034 when accessing the WebDCS system.