



**KIA MOTORS**

GROUP  
Chassis

MODEL  
2009MY Rondo (UN)

NUMBER  
021

DATE  
February 2010

## TECHNICAL SERVICE BULLETIN

**SUBJECT:** SERVICE ACTION: 2009MY RONDO (UN) FRONT STRUT  
UPPER NUT RETIGHTENING (SA028)

This bulletin provides information relating to some 2009MY Rondo (UN) vehicles built between April 9, 2009 ~ July 16, 2009. While driving on an uneven road, some vehicles may experience abnormal noise originating from the upper area of the front strut. To correct this condition, use a 1/2" drive torque wrench and the 6" torque adapter tool to retighten the front strut upper nut (with the upper nut locking) on both sides to specified torque specification.



Front strut upper nut tightening procedure

**CHAO21 / SA028**  
**CLOSED**

### \*NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer request to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service>Warranty Coverage>Warranty Coverage Inquiry>Campaign Information). Not Completed Recall/Service Action reports are available on WebDCS (Consumer Affairs>Not Completed Recall Recall VIN>Select Report).

The issue number is SA028.

File Under: Chassis

Circulate To:  General Manager  Service Manager  Parts Manager  
 Service Advisor(s)  Technician(s)  Body Shop Manager  Fleet Repair


**SUBJECT:** SERVICE ACTION: 2009MY RONDO (HN) FRONT STRUT UPPER NUT RETIGHTENING (SA028)

AFFECTED PRODUCTION RANGE:

MODELS	PRODUCTION DATE RANGE
2009MY Rondo (UN)	April 9, 2009 ~ July 16, 2009

REQUIRED SST:

- 6" Torque Adapter Tool
- Torque Wrench

6" Torque Adapter 06700-20100	Torque Wrench
	

WARRANTY CLAIM INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement Part No.	Qty
V	54659 1F100	N/A	N29	C29	(SA 028) Front Strut Nut Retighten	090070R0	0.3 M/H	N/A	N/A

**\*NOTICE**

VIN Inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA028 when accessing the WebDCS system.