



**KIA MOTORS**

GROUP  
Body

MODEL  
2010 Forte Koup [TD]

NUMBER  
057

DATE  
February 2010

## TECHNICAL SERVICE BULLETIN

**SUBJECT:** SERVICE ACTION: FORTE KOUP (TD) SUNROOF NOISE REPAIR (SA030)

This bulletin provides information relating to some Forte Koup (TD) vehicles built from June 5, 2009 to December 8, 2009 that may have abnormal noise from the sunroof due to interference between sunroof rail and roof panel while driving on uneven roads or during cornering.

To improve customer satisfaction, Kia is requesting the completion of this Service Action on all affected 2010 Forte Koup (TD) vehicles in dealer stock.



The noise occurs due to interference between sunroof rail (C) and recessed areas (A) of roof panel (B).

### \*NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer request to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service>Warranty Coverage>Warranty Coverage Inquiry>Campaign Information). Not Completed Recall/Service Action reports are available on WebDCS (Consumer Affairs>Not Completed Recall Recall VIN>Select Report).

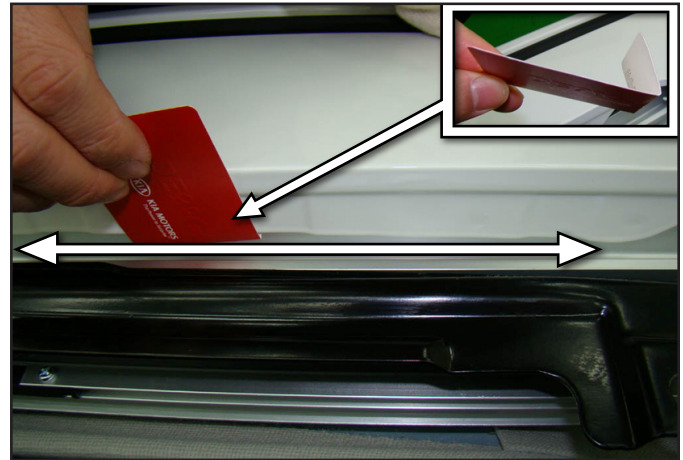
The issue number is SA030.

File Under: <Body>

- Circulate To:       General Manager       Service Manager       Parts Manager  
 Service Advisor(s)  Technician(s)       Body Shop Manager       Fleet Repair

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- 7. After adjusting panel, recheck the interference with the business card as performed in step 3.



- 8. Reinstall the sunroof glass in reverse order of removal, and adjust as needed. Then check the clearance between the roof panel and sunroof glass to make sure fit is correct.

AFFECTED PRODUCTION RANGE:

MODELS	PRODUCTION DATE RANGE
Forte Koup (TD)	June 5, 2009 to December 8, 2009

REQUIRED SST:

TOOL NAME	TOOL IMAGE/PART NO.	Remarks
Pivot Bar & Metal Pad Kit	 P/N: 06120 10100	Both tools will come together as a kit under the single part number.

WARRANTY CLAIM INFORMATION:

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement P/N	Qty.
V	81600 1M20080	N/A	N29	C24	(SA030) Forte Koup (TD) Sunroof Noise repair	100001R0	0.3 M/H	N/A	N/A

**\*NOTICE**

VIN Inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA030 when accessing the WebDCS system.