



KIA MOTORS

GROUP
Body

MODEL
2009-2010 Optima (MG)

NUMBER
056 [Revised]

DATE
March 2010

TECHNICAL SERVICE BULLETIN

SUBJECT: COMBINED TSB/SERVICE ACTION: OPTIMA (MG)
DOOR TRIM FABRIC COVER REATTACHMENT (SA033)

This bulletin provides information relating to some OPTIMA [MG] vehicles built between August 18, 2008 ~ October 26, 2009. In affected vehicles, the door trim fabric cover may come partially unattached from the door trim as shown in the photos below, due to insufficient adhesion/retention. The repair consists of applying 3M Scotch-Weld Superbond Spray Adhesive 90 or equivalent to the detached section of the door trim fabric cover.

To improve customer satisfaction, Kia is requesting the completion of a Service Action on all affected Optima (MG) vehicles in dealer stock.

For vehicles not in affected dealer stock but with a customer complaint, perform the following repair instructions outlined in this bulletin and submit a warranty claim per "customer complaint" information on the attached form.

Examples of unattached door trim fabric cover



* NOTICE

A Service Action is a repair program without customer notification that is performed during the warranty period. Any dealer request to perform this repair outside the warranty period will require DPSM approval.

Repair status for a VIN is provided on WebDCS (Service>Warranty Coverage> Warranty Coverage Inquiry>Campaign Information). Not Completed Recall/Service Action reports are available on WebDCS (Consumer Affairs>Not Completed Recall Recall VIN>Select Report).

The issue number is **SA033**.

File Under: **Body**

- Circulate To: General Manager Service Manager Parts Manager
 Service Advisor(s) Technician(s) Body Shop Manager Fleet Repair

**SUBJECT: COMBINED TSB/SERVICE ACTION: OPTIMA (MG)
DOOR TRIM FABRIC COVER REATTACHMENT (SA033)**

SERVICE ACTION WARRANTY CLAIM INFORMATION:

***These vehicles are listed on the "Not Completed VIN Report".**

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement Part No.	Qty
V	82301 2G142AJH	0	N86	C04	Door Trim Fabric Cover Inspection (All)	090077R0	0.2 M/H	N/A	0
					Repair Door Trim Fabric Cover (1Dr)	090077R1	0.3 M/H		
					Repair Door Trim Fabric Cover (2Dr)	090077R2	0.3 M/H		
					Repair Door Trim Fabric Cover (3Dr)	090077R3	0.4 M/H		
					Repair Door Trim Fabric Cover (4Dr)	090077R4	0.5 M/H		

Note: Only one Labor Op can be claimed.

STANDARD TSB WARRANTY CLAIM INFORMATION:

Use this information only to file a warranty claim for vehicles for which:

1. A customer complains of the same concern.
2. The VIN does not appear on the "affected vehicles" list for Service Action SA 033.
3. The vehicle model year and production date range are identified in this bulletin.

Claim Type	Causal P/N	Qty.	N Code	C Code	Repair Description	Labor Op Code	Time	Replacement Part No.	Qty
W	82301 2G142AJH	0	N86	C04	Door Trim Fabric Cover Inspection (All)	82300F00	0.2 M/H	N/A	0
					Repair Door Trim Fabric Cover (1Dr)	82300F01	0.3 M/H		
					Repair Door Trim Fabric Cover (2Dr)	82300F02	0.3 M/H		
					Repair Door Trim Fabric Cover (3Dr)	82300F03	0.4 M/H		
					Repair Door Trim Fabric Cover (4Dr)	82300F04	0.5 M/H		

Note: Only one Labor Op can be claimed.

***NOTICE**

VIN Inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference SA033 when accessing the WebDCS system.